STARFACE for Windows (English)

STARFACE for Windows, Version 8.1.1.17, Release Date: 29.02.2024

The MSI and EXE files for various versions can be found in the STARFACE Downloads Overview.

Version 8.1.1.17 (Release Date: 29.02.2024):

Version Notes

This version 8.1.1.17 is compatible with STARFACE PBX versions from v8.1.0.9 onwards.

Improvements

- User credentials are automatically transferred between client versions 7.x* and 8.x*. This allows a seamless update process for users, without manual entry of login information.
- Setup Logs are now included in the support package.
- The minimum size of application windows has been set to 1024px * 576px to ensure the usability of elements like favorites and function keys.
- For the Call Action URL, the executable is automatically placed in quotation marks.
- All client support logs are now written to the ProgramData\STARFACE GmbH folder.
- The width of the input field for global search is fixed.
- It is possible to enter a character frequency into the DTMF field.
- In the Call Manager, the full name is displayed in the tooltip.

Bugfixes

- Optimization of the client's memory consumption in standard configuration to address excessive memory requirements.
- When signing in with the same login ID on two computers at the same time, the first signed-in client is now correctly logged out and the login window is displayed.
- The app now correctly displays the login window when a user with an active softphone and gray status indicator logs out after a network interruption.
- The iQueue widget is now reliably displayed with all content after a restart.
- When closing the client from the compact view, confirmation is now correctly requested only once.
- A bug has been fixed where incoming calls were incorrectly not displayed through the TAPI interface when the contact names included the "&" character.
- An incoming voicemail no longer generates three separate notifications.
- Fixing an error where no tooltip is displayed when hovering over the first VIP if they are in a call.
- The integration of Jabra headsets has been improved to ensure that ringtones start and stop correctly and calls can be reliably accepted or ended via headset buttons.
- The integration of Yealink headsets has been optimized to avoid conflicts with ESET antivirus and ensure smooth operation of headset buttons and the device's integrated ringtone.
- Links with umlauts in chat are now correctly opened.
- It is ensured that custom workspaces are preserved, even if the user logs out, closes the login screen, and then logs in again.
- It is now possible to directly connect two held calls with each other.
- The function for creating support packages has been improved to ensure that audio recordings made with the TraceLocalAudio function are correctly saved and included in the support package.
- Correct opening in window mode works, even if it was previously closed in dock mode and the "Minimize to tray" option is disabled.
- Faxing in compact view works correctly.
- The problem where the client crashed when starting a TeamViewer session during an active call has been resolved.
- The issue where the client took a very long time to reconnect or failed to do so altogether after a network change (LAN to WLAN) has been fixed, so that reconnection now happens much faster.
- The Windows default communication device is now correctly selected.

STARFACE for Windows, Version 8.1.1.9, Release Date: 07.02.2024

The MSI and EXE files for various versions can be found in the STARFACE Downloads Overview.

Version 8.1.1.9 (Release Date: 07.02.2024):

Version Notes

This version 8.1.1.9 is compatible with STARFACE PBX versions from v8.1.0.9 onwards.

Improvements

- The updater service allows users without administrative rights to install client updates.
- Settings are now saved even without chat permissions.
- The logic of the notification display for chat messages has been changed.

- The display of VIPs in the top bar has been optimized.
- In expert settings, direct pinning can be selected when switching to compact mode.

Bugfixes

- Jabra and Yealink headset control now works after the app's autostart.
- The issue where incorrect profile pictures were sometimes displayed has been resolved.
- The DND status is now reliably removed after ending a NEON meeting.

STARFACE for Windows, Version 8.1.1.4, Release Date: 14.12.2023

The MSI and EXE files for various versions can be found in the STARFACE Downloads Overview.

Version 8.1.1.4 (Release Date: 14.12.2023):

Version Notes

This version 8.1.1.4 is compatible with STARFACE PBX versions from v8.1.0.9 onwards.

Improvements

- A double-click on a VIP contact in the Quick Access Bar initiates a call to the contact's main number.
- In the QAB and in the call list, initials now appear for colleagues who have not uploaded a picture.
- It is possible to connect two active callers to a conference.
- A search input can be removed from the search bar with the ESC key.
- It is possible to disable notifications for missed calls in the telephony settings.
- The flash behavior of the taskbar icon for incoming notifications has been changed.
- The focus does not switch during an incoming call.
- A chat message can be sent in the focus area with the ENTER key.
- A newly available update is now displayed in the focus area.
- All open windows are closed when exiting the app.
- The entries in the phonebook are now in alphabetical order.

Bugfixes

- Various connectivity issues with Jabra headsets have been resolved.
- The button for blind transfer was removed during a conference recall.
- The issue where the second call sometimes did not connect has been fixed.
- The issue of multiple voicemail players running synchronously in the focus area has been resolved.
- The "Today" list filter works correctly after a date change.
- During two parallel active calls, switching back and forth is now possible.
- The issue where an incoming call was displayed instead of the profile picture even after the call ended, if the mouse cursor had been positioned on it earlier, has been fixed.
- An open chat window does not prevent the app from closing.
- The TAPI error has been fixed, where multiple calls from a group to the same number occurred.
- A dialed number entered in the search bar is selected by pressing the Enter key.
- The app icon remains pinned to the taskbar after an update.
- The Jabra Engage 65 headset's base station now rings.
- The problem has been resolved where calls could not be answered with Jabra 370 in some cases.
- The issue where system settings overwrote app settings has been resolved.
- The hotkeys now work after a reconnect, fixing the previous issue.
- The problem has been resolved where frequent switching between two active calls caused issues.
- Only immediate redirects are now displayed under the redirection symbol.
- Audible tone for an incoming second call.
- Client update now works with Yealink SDK as well.

STARFACE for Windows, Version 8.1.0.12, Release Date: 02.11.2023

The MSI and EXE files for various versions can be found in the STARFACE Downloads Overview.

Version 8.1.0.12 (Release Date: 02.11.2023):

Version Notes

- This version 8.1.0.12 is compatible with STARFACE PBX versions starting from v8.1.0.9.

New Feature

- Quick Access Bar
    - With the Quick Access Bar, you have the option to minimize the app to the size of the top bar and pin it to the top as needed.
- Calls on STARFACE can be answered through Team Integration and via the terminal server.

Improvements

- Optimized display of favorites: Favorite buttons are now correctly sorted regardless of the widget size and maintain their size even when the button content changes.
- In the voicemail section, the "Call" button now displays the number dialed.

Bug Fixes

- Various app crashes have been analyzed and the root causes have been fixed.
- Participants can be added to a scheduled conference.
- Blind transfer is possible again.
- Fax destinations can be selected.
- Receiving an image file in chat no longer crashes the client.
- The softphone no longer turns off due to a re-connect race condition [Call#7908469].
- Settings are not lost if the app is not closed correctly [App Beta Feedback].
- Updates are no longer automatically downloaded without confirmation [SC].
- Chat messages are no longer displayed multiple times in notifications.
- Closing the client with an X in the taskbar mode now prompts the app to close correctly.
- The Workspace icon remains after the client is restarted [App Beta Feedback].
- Issue resolved with Neon Meetings error message: No valid token found [Call#7908469].
- Users are correctly logged into the client with a saved password [Call#7909954] [Call#7909775] [Call#7910401].
- Support package is correctly generated when an invalid character is specified in the ticket ID [Call#7910287].
- Saved password works again after a failed login due to a lack of connection [SC].
- Workspaces no longer disappear when the app is not closed correctly [App Beta Feedback].
- Resolved: Redirection information when hovering over BLF now shows mailbox redirects with 1xxx numbers [SC].
- Resolved: Redirection information when hovering over BLF is not always updated [SC].
- Resolved: Occasional login errors due to XMPP timeout - Login prompt.
- There is a clear message when attempting to connect to an invalid server [8.0.0.431].
- Resolved: Crash when closing the window in contact management [Call#7883931].

STARFACE for Windows, Version 8.0.0.434, Release Date: xxxxxx

For detailed information, please refer to the technical Change History. The MSI and EXE files for various versions can be found in the STARFACE Downloads overview.

Version 8.0.0.434 (Release Date: xxxxxxxxx):

Version Notes

- This version 8.0.0.434 is compatible with STARFACE PBX versions starting from v8.0.0.5.

Improvements

- Headset SDKs can be selected and deselected during installation.
- In the search results, the company name is displayed in brackets.
- A chat conversation opens in a new, workspace-independent window.
- The focus area has been revised and no longer covers the top bar.
- In the Workspace Designer, there is a visual hint in case a widget cannot be placed.
- Restrictions for users without a premium license have been introduced.

Bug fixes

- The problem is solved where the busy light did not ring.
- Calls to composite users via search box work.
- The chat button on group calls has been removed from the call list, as groups cannot be chatted to.
- Hang up in the client no longer ends the call only for the client, but also for the connected desk phone.
- When the app is minimized as a TrayIcon, TelNr links calls work.
- User can use the softphone immediately after getting premium rights, without client restart.
- Fax works on the terminal server.
- Chat message to unknown number on "Hold call" is no longer possible.

STARFACE for Windows, Version 8.0.0.431, Release Date: 03.07.2023

For detailed information, please refer to the technical Change History. The MSI and EXE files for various versions can be found in the STARFACE Downloads overview.

Version 8.0.0.431 (Release Date: 03.07.2023):

Version Notes

- This version 8.0.0.431 is compatible with STARFACE PBX versions starting from v8.0.0.5.

Improvements

- The fax printer has been implemented and can be used as a destination printer.
- Outlook Connector has been implemented.
- The Doorline function has been implemented and can be used.

Bug fixes

- Expert setting "HideOwnCountryCode" is available.
- A warning is displayed when a contact from the call list cannot be saved to the phonebook.
- Voicemail recordings can be moved from the "Private" folder to the "Voicemail" folder.
- The connection to NEON is established without the need to access Workspace Meetings.
- Expert setting "ManualWebPortOverride" is available.
- When recording a call, the description of the "Start Recording" button changes to "Stop Recording".
- A received file in the chat can be opened with a single click.
- The app's help section has been moved to a new web page.
- All available numbers and email addresses can be viewed and dialed via the Favorites button and search results.
- The update search provides feedback when no new update is available.
- In an active call, right-clicking allows copying the phone number.
- When creating a comment in the call list, the field is automatically selected.
- The user's email address can be edited in the profile settings.
- All available numbers and email addresses can be viewed and dialed via the search results.

STARFACE for Windows, Version 7.3.1.181, Release Date: 28.07.2023

For detailed information please refer to the technical change history. The MSI and EXE files of the different versions can be found under Overview of STARFACE Downloads.

Version 7.3.1.181 (Release Date: 28.07.2023) - Bugfix Release:

Bugfixes

- Jabra integration: Enabling DND disconnects phone call in other app
- Ghostscript 10.01.2 and eDocPrintPro 5.7.2 integrated

STARFACE for Windows, Version 7.3.1.178, Release Date: 03.05.2023

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

Version 7.3.1.178 (Release Date: 03.05.2023):

Version notes

- This beta version 7.3.1.172 is compatible to STARFACE PBX versions v8.0.0.5 and higher.

New Features / Improvements

- Technical optimizations for Call2Go.
- Implementation of crash reporting with AppCenter.
- New installation packages into the setup (GhostScript 10.01.1 and eDocPrintPro 5.7.0) are included.

Bugfixes

- Searching for a name as a destination when creating the "Redirect phone number" function key no longer causes the client to crash. [Call#7605324]
- Uninstalling the obsolete GhostScript version 9.26 is done without any problems.
- Updating the UCC (with fax printer) is done without any problems.

STARFACE for Windows, Version 7.3.0.168, Release Date: 22.12.2022

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

Version 7.3.0.168 (Release Date: 22.12.2022):

New Features / Improvements

- Preparations for new STARFACE NEON start page.

Version 7.3.0.162 (Release Date: 23.11.2022):

New Features / Improvements

- New functions in the call lists:
  - For group calls, "Accepted from" indicates which person from the group answered the incoming call.
  - Missed (group) calls can be "marked as called back".
  - A comment field can be used to store call notes and important information about a call for each call list entry (also visible to other group members).
- Whats New window after app update, to inform about the most important news about the release.
- Update to eDocPrintPro 5.5

Bugfixes

- The status text "Status message when logged out" stored in App Settings > Chat&Status > Status was not displayed when the user was logged out.
- [SC] Single crashes of STARFACE App for Windows after unspecified time. [Call#7218514]
- [SC] Fax printer does not work after GPO distribution [Call#7152179]
- .NET Exception when scheduling a conference after adding a participant without phone number.
- When a second user logged in to the same Windows client where another user was already logged in (without logging out the other user), then in some cases the chat history of the previously not logged out user was visible in the chat window.

STARFACE for Windows, Version 7.2.0.153, Release Date: 17.05.2022

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

Version 7.2.0.153 (Release Date: 17.05.2022):

Bugfixes

- [SC] When the network was interrupted during a phone call, the call dropped but was still visible in the Call Manager widget. [Call#7134376[] Call#7148890]
- STARFACE NEON did not open anymore, when during update from version 7.1.1.x or higher to 7.2.0.147 or 7.2.0.149 the STARFACE NEON app was running.
- Yealink-Headsets: Die SF Windows App beendete den Anruf, wenn der Benutzer MS Teams startete.
- In some cases it was not possible to start a STARFACE NEON video meeting (if a video meeting should be started again 4 hours after opening the NEON Launcher from the app for the first time).
- [from Beta] If a new user entered a new password that did not comply with the new password policy when logging in to the STARFACE app for the first time, then a blank pop-up notification was displayed (without any hints about the requirements for a secure password).

New Features / Improvements

- Sending files in chat is now only possible if the user has the corresponding permission.
- Hide own country code (e.g.: 0049) optionally for calls as well as entries in the call list and the other lists in the SF Windows App (via new expert settings "HideOwnCountryCode").
- The missed call notice (as a counter in the Quick Access bar) is no longer displayed if the user is logged out of the corresponding group.
- In the app settings you can now select which calls should be included in the missed calls counter (own phone number and/or groups). In the settings there is a new option "Show missed call counter" ("Basics" => "Display").
- Optimized display of the file name in data transfer progress display in chat.
- The app now uses the name "STARFACE Premium App License" instead of "UCI Softphone License".
- Adjustment of the naming of the autostart option in the app settings to "Autostart STARFACE App at Windows logon".
- Link to download the manual updated (Help => Download manual)
- Integration of the Yealink SDK.
- Preparations for STARFACE NEON Freemium.

STARFACE for Windows, Version 7.1.1.132, Release Date: 11.03.2022

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

Version 7.1.1.132 (Release Date: 11.03.2022) - Security Bugfix Release:

Bugfixes

- Long pathnames to the temp directory (over 202 characters) caused the STARFACE App for Windows to crash when local audio recording was enabled for support purposes.

Version 7.1.1.129 (Release Date: 13.12.2021):

Bugfixes

- [SC] Using callto or tel links via favorite web pages in the embedded Chromium browser did not work. [Call#7114750]
- [SC] In some cases, there were problems when starting MS Outlook while using the Outlook plugin (including freezing of the app). [Call#7106743] [Call#7110730] [Call#6998220] [Call#7105374]
- The creator of a planned conference call, who is neither a moderator nor a participant, could start the conference.
- For the receiver of a file sent via chat, the sender's name was incorrectly displayed in the text of the confirmation window.
- In some cases, the names of the participants were displayed differently in group chats.

New Features / Improvements

- Support of Gigaset ION (accept and end call).
- Support of Yealink headsets UH36 Dual, UH 34 DUAL, WH 66 DUAL UC and WH 62 Mono UC (accept and end call).
- Support of the new Plenom hardware version for the kuando Busylight models UC Alpha and UC Omega.
- Possibility to choose from several preset ringtones.
- Notice for missed calls within the active app (as a counter in the quick access bar).
- Display of a notice when there are updates in STARFACE NEON (in Quick Access Bar).
- Quickly close chat tabs by clicking middle mouse button.
- New button "Send attachment" in the chat window.
- Progress indicator when sending and receiving files via chat.
- Progress indicator when sending screenshots via chat.
- Starting a chat from the context menu of a call list entry.
- Minor optimizations in the "Add contact" screen.
- Clearly arranged save and cancel button in screen "Add contact" & in edit mode of contacts.
- Adding information about eDocPrintPro and Ghostscript to the app's log files.
- Enable/disable the "Open chats after app startup" option in the settings.
- Renamed the filter option "Older entries" to "All" (in call lists, fax lists as well as voicemail and recordings).

STARFACE for Windows, Version 7.1.0.125, Release Date: 01.10.2021

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

Version 7.1.0.125 (Release Date: 01.10.2021):

Bugfixes

- In rare cases, the most recently opened chats were not correctly displayed in the chat window when the app was started.

New Features / Improvements

- Technical adjustments to prepare for new features in STARFACE NEON.

Version 7.1.0.123 (Release Date: 22.09.2021):

Notes About The Release

- Discontinuation of the configurability of 'codecOverride' in the app as well as the previous expert setting 'codecOverride'.

Bugfixes

- [SC] After wrong password entry in STARFACE for Windows the user was locked in the Active Directory. [Call#6984432] [Call#6994184] [Call#6983654] [Call#6997108]
- [SC] If the user was already in an active call, the busylight also rang for a second incoming call (call waiting). If the user was in an active call, the Busylight also rang for a second incoming call (call waiting) [Call#6967884].
- [SC] In conjunction with a Jabra headset, calls were involuntarily put on hold in individual cases and in certain scenarios. [Call#6972745[[Call#6973344].
- For agents with multiple iQueue groups assigned, call statistics were displayed incorrectly.
- When transferring a call, the parked caller was displayed incorrectly in the Call Manager.
- After holding a subscriber, the active call in the Call Manager incorrectly indicated that the call had been diverted.

- It was not possible to place an active call on a parking slot during the call using the Park&Orbit function key.
- New chat messages from a contact that was not open in the chat window when the app was last closed were in some cases not displayed immediately after the app start.
- When using MS Outlook calendar invitation for a scheduled conference, the start time was off by one minute in certain cases.
- For a held call, in Call Manager the popup for the 'Interaction' area was obscured behind the active call in some cases.

New Features / Improvements

- Setting custom ringtones for internal and external calls (Settings => Telephony => Ringing).
- Neon meeting links sent within the STARFACE App for Windows (e.g. via chat) open directly in the STARFACE App when clicked.
- Display of statistics data about 'average waiting time' and 'missed calls' in the statistics area of the iQueue widget.
- Set call forwarding to any number on function key.
- The 'Call recording' option will only be displayed in the future if the user has the associated 'Call recording' permission.
- When using a Plantronics headset, an updated link to the Poly download page is displayed in a notification message regarding Poly HUB installation after opening the app.
- When creating a conference, the phone number field is no longer mandatory.
- Support the Opus codec.
- There is a new expert mode setting "Support holding calls via Jabra headset button" (default is set to "False"). When enabled, a call can be put on hold with Jabra headsets via special headset button combination.

STARFACE for Windows, Version 7.0.0.202, Release date: 11.03.2022

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the S TARFACE Downloads page.

Version 7.0.0.202 (Release Date: 11.03.2022) - Security Bugfix Release:

Bugfixes

- Long pathnames to the temp directory (over 202 characters) caused the STARFACE App for Windows to crash when local audio recording was enabled for support purposes.

Beta-Version 7.0.0.198 (Release Date: 30.06.2021):

New Features / Improvements

- Technical adjustments to prepare for new features in STARFACE NEON (e.g. blur effect / background blur).

Beta-Version 7.0.0.196 (Release Date: 20.04.2021):

Notes About The Release

- Renaming of STARFACE UCC Clients and Mobile Clients to STARFACE Apps. The new product name is now "STARFACE". The distinction is made by the respective operating system. For example, in the future we will speak of "STARFACE for Windows" or the "STARFACE App for Windows".

Bugfixes

- Bug fixes to ensure compatibility with STARFACE 7.
- Double-click on the handset icon in the call list led to multiple outgoing calls [Call#6964986][Call#6958338]
- On newly created users with Outlook integration, two displayed messages overlapped and blocked each other when starting the UCC client for the first time [Call#6977703].
- On newly set up computers, crashes occurred when starting the client [Call#6978096].
- Neon could not be opened via the UCC client in some cases [Call#6975713].
- An address book search via the Outlook plugin failed in some cases after a long wait [Call#6960516].
- When saving edits of a contact in the UCC Client, duplicate entries were created [Call#6967892].
- The "Phoned with" status was only displayed proportionally when mouse-over was performed on a BLF key in the bottom row of the Keys tab.
- Manually adding more than one participant with the same phone number caused unsaved conference changes to be deleted [Call#6963289] [Call#6965217].
- ADVOKAT TAPI Integration - Transferring a call was not signalled correctly [Call#6981724].
- When starting Outlook, the name resolution of Outlook contacts to STARFACE for Windows was missing in certain constellations.
- During a consultation call the current time was displayed instead of the call duration.
- User logged in automatically when licence type was changed from User Light to User.
- If an invalid phone number was entered when creating a scheduled conference, the tab for scheduling the new conference was closed after clicking on "Save".
- In the Redirections window, the destination phone number was covered when the window was dragged small.
- In the Redirections window, the horizontal scroll bar was missing when the window was dragged small.
- STARFACE for Windows crashed when starting video for incoming call from Yealink T49G.
- In some cases, pictures were displayed as sent in the chat, although the other participant had not received them.
- If another participant was added to a scheduled conference call, a new additional conference call was created when the call was saved.

New Features / Improvements

- Compatibility with STARFACE 7.
- Extension of the standard audio codecs when registering the softphone on the server.
- No more need to log in again after having changed the password immediately before the first login.
- If users do not have the right to save files on the desktop, an alternative storage location is selected when saving support packages.
- In the expert mode it is now possible to set the web port for the communication to the server, so that in case of changed port settings it is still possible to communicate to the server [Call#6966465].
- Integration of the iQueue widget
    - iQueue widget only available with STARFACE UCC Premium licence.
    - iQueue widget can only be opened if user is assigned to an iQueue group.
    - Accessible via button in Quick Access Bar as well as menu item "View".
    - Statistics data are displayed on callers in queue, free agents, unanswered calls, number of callers (today).
- If a user does not have the "Voicemail" right, he cannot redirect calls to the voicemail box via the UCC Client for Windows.
- After starting STARFACE for Windows, all chat tabs that were open before the last exit are open.
- In order to be able to receive executable files via chat, these must always be confirmed first.

STARFACE UCC Client for Windows, Version 6.7.3.324, Release Date:28.07.2023

Version 6.7.3.324 (Release Date: 28.07.2023) - Bugfix Release:

Bugfixes

- Interaction of Jabra Headset SDK with WebEx Call
- Installation of Ghostscript 10.01.2 and eDocPrintPro 5.7.2.

STARFACE UCC Client for Windows, Version 6.7.3.322, Release date: 11.03.2022

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the S TARFACE Downloads page.

Version 6.7.3.322 (Release Date: 11.03.2022) - Security Bugfix Release:

Bugfixes

- Long pathnames to the temp directory (over 202 characters) caused the STARFACE App for Windows to crash when local audio recording was enabled for support purposes.

Version 6.7.3.319 (Release Date: 01.12.2020):

Improvements

- STARFACE NEON is integrated into the UCC client.
- Automatic activation of "Silence" for NEON Videomeeting.

Bugfixes

- During the operation of the UCC client, the "Date / Time" column in the call list became increasingly narrow [Call#6968203] [Call#6969518] [Call#6969495].
- When using EPOS Connect 4.1.1 or later, calls were ended immediately [Call#6962523][Call#6962887][Call#6962880].
- When a call is placed to the iPhone as the primary phone, the notification window was not displayed reliably [Call#6971314].
- When using Jabra headsets, there were instabilities [Call#6965859].
- Fax printer and Outlook Connector Integration did not work when the Windows user name contains a # [Call#6968491].
- Automatic absence for Outlook appointment was sporadically not activated [Call#6968243].
- After consultation and toggling with softphone no conference could be established.

Version 6.7.3.81 (Release Date: 14.09.2020):

Important notes about the release

- STARFACE discontinues the "Sort" feature for the columns Name, Phone Number and Group in the call lists of the UCC Client for Windows.

Improvements

- If the download of Ghostscript or eDocPrintPro fails, a manual download is offered.
- Intelligent loading of call list entries in the UCC client and the STARFACE Outlook plugin (sequentially in small packages), so that the server is not overloaded if many users start the UCC client at the same time and large numbers of list entries are loaded.
- In multi-country systems, if the user enters an external number without area code or country code, the country code and area code of his primary external number is prioritized to dial the correct external desired number [Call#6953458].

Bugfixes

- In the constellation UCC Client for Windows without VPN behind NAT routers, one-way voice transmission (no reception) could occur in rare cases [Call#6962588].
- Fax printer sometimes prompted to save a PDF file instead of sending a fax [Call#6961796] [Call#6961422].
- If the "Open Web Page on Call" feature was configured for a specific number, this page was also opened when calling another number that contained this configured number [Call#6961015].
- If you wanted to initiate a call for the Mobile Client for iPhone via the UCC client (with the iPhone set as the primary phone) and the Mobile Client for iPhone was in the background at that moment, no feedback was displayed.[Call#6959863]
- In rare cases, the website stored for the "Open website on call" function opened unintentionally for another user who was assigned to the same group [Call#6935650].
- The sorting of the call list by duration was not correct for calls lasting longer than one hour [Call#6953536].
- Added block in address book was erroneously displayed as "Comment" in UCC client [Call#6946313] [Call#6951806].
- Update of the UCC Client for Windows failed with spaces in the Windows user name [Call#6955472]
- Address book folder "All" is obsolete if only a single address book folder is included via LDAP [Call#6946732][Call#6941443][Call#6938975].
- The option "Pick up call" was incorrectly displayed in the context menu for search results from the address book and Outlook contacts.
- Sorting by first name in the address book did not work correctly in some cases.

STARFACE UCC Client for Windows, Version 6.7.2.228

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

Version 6.7.2.228:

Improvements

- New Jabra SDK release 1.8.3.10 integrated.
- Update to OpenSSL version 1.1.1g.

Bugfixes

- Call acceptance was not possible after network interruption [Call#6947080] [Call#6951431] [Call#6954833].
- Client installation failed in some cases due to blocked Ghostscript / eDocPrintPro download from CDN [Call#6953657][Call#6954958].
- Calls were only accepted or ended after several mouse clicks [Call#6941929].
- SBH CRM showed multiple call information for a single call [Call#6952362].
- When opening the chat history, any contact was set as filter instead of "All participants".

STARFACE UCC Client for Windows, Version 6.7.1.212

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

Version 6.7.1.212:

Bugfixes

- Telephony logon to new cloud instances behind IP Concentrator was not possible
- The internal extension 490 could not be called.
- When using a "Call Action URL" in the embedded browser window, the client was opened unintentionally during a call.
- When a very large number of chat messages were sent, not all messages were displayed.

Version 6.7.1.204:

Improvements

- Upgrade to OpenSSL 1.1.1d.
- Update to new eDocPrintPro Version (v4.0.2 / v4.1.0) and new Ghostscript Version (9.27 / 9.50).
- Initialize Embedded Chromium only when required [Call#6949221].
- Optimizations for logging.

Bugfixes

- Image could not be printed via fax printer [Call#6937119] [Call#6943568].
- For certain devices and constellations, a high CPU load was detected for softphone calls without microphone [Call#6947490].
- A vulnerability has been fixed that could allow code with system privileges to be executed through binary planting. With the kind support of Tobias Neitzel and Niklas Bessler from usd AG [usd-2020-0006].
- In the chat window, in some cases after sending a chat message, the text was truncated on line break.
- Some numbers and dates were displayed incorrectly in chat messages.
- In certain constellations, the checkbox for "Chat status set to Out of Outlook Appointment" was missing in the Chat Status Settings.
- No phone number could be entered in the address book when creating a new address book entry.
- When resizing the chat area sometimes it was not longer possible to scroll to the end of the chat.
- If a longer text was marked for copying, the marked text was not completely highlighted correctly.

Version 6.7.1.194:

Improvements

- Optimization of scaling for high-resolution monitors.
- Request to change the password of newly created users at the first login.
- Display of a unique error message when a user with a User Light license logs on to the UCC Client for Windows.
- Embedded Chromium can be used in browser panel.
- Display of a hand cursor when the mouse pointer is over a link in the chat window.
- If checkboxes are selected in the UCC Client for Windows, they are displayed with a check icon.
- A zoom factor can be configured in expert mode.
- The settings have been removed from the Quick Access Bar.
- A Genesis World Link in the UCC Client Chat is displayed as a clickable link.

Bugfixes

- The name resolution for contacts from Outlook for a group call in the default configuration did not work correctly [Call#1055528][Call#1066770] [Call#6901645][Call#6902131][Call#6936547][Call#6937565][#6938672][#6939955].
- Sennheiser headset control was not possible [Call#6939076].
- UCC Client Address Book contacts with the same phone number but different names have been combined [Call#6940916].
- Deleted call list was in some cases only displayed empty after restart [Call#6938484].
- The HotKey Ctrl + Shift. + W did not ignore a (0) integrated in the number [Call#6942450].
- Call could not be retrieved in certain cases after "Hold" (ended instead) [Call#6939605].
- A grabbed group call was not displayed in TAPI applications such as CRM systems [Call#6940869] [Call#6943594].
- UCC Client queried redirections even though the permission was not assigned.
- The Outlook Connector queried the Exchange calendar even though Auto Away was not enabled at the Outlook appointment.
- The Outlook Connector did not scale correctly with the latest Office Update.
- A user could not start a new conference after leaving a conference as long as the other conference was not terminated.
- [from Beta] UCC client crashed on startup if there were more than 1300 running fax transmissions for the user on the server [Call#6943125].
- [from Beta] The presence status in the UCC client was incorrect in some cases [Call#6942633].
- [from Beta] Call could not be made via a Sennheiser headset if caller name contains an "&".

Version 6.7.1.179 (Beta):

Improvements

- Optimization of scaling for high-resolution monitors
- Request to change the password of newly created users at the first login
- Display of a unique error message when a user with a User Light license logs on to the UCC Client for Windows
- Embedded Chromium can be used in browser panel
- Display of a hand cursor when the mouse pointer is over a link in the chat window
- If checkboxes are selected in the UCC Client for Windows, they are displayed with a check icon
- A zoom factor can be configured in expert mode
- The settings have been removed from the Quick Access Bar
- A Genesis World Link in the UCC Client Chat is displayed as a clickable link

Bugfixes

- The name resolution for contacts from Outlook for a group call in the default configuration did not work correctly [Call#1055528][Call#1066770] [Call#6901645][Call#6902131][Call#6936547][Call#6937565][#6938672][#6939955]
- Sennheiser headset control was not possible [Call#6939076]
- UCC Client Address Book contacts with the same phone number but different names have been combined [Call#6940916]
- UCC Client queried redirections even though the permission was not assigned
- Deleted call list was in some cases only displayed empty after restart [Call#6938484]
- The HotKey Ctrl + Shift. + W did not ignore a (0) integrated in the number [Call#6942450]
- Call could not be retrieved in certain cases after "Hold" (ended instead) [Call#6939605]
- The Outlook Connector queried the Exchange calendar even though Auto Away was not enabled at the Outlook appointment
- The Outlook Connector did not scale correctly with the latest Office Update

STARFACE UCC Client for Windows, Version 6.7.0.180

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

The STARFACE UCC Client for Windows requires Windows 10 or higher

Version 6.7.0.180:

Improvements

- The client now checks if it has write permissions for the Temp-Directory on start. The Client cannot be started without write-access to this directory

Bugfixes

- The String "SoundDeviceSuffixNotPluggedIn" was erroneously appended to unplugged audio device names in the audio configuration settings
- The Client crashed because it reached Windows' maximum window count
- The error message "Missing permission" was displayed when creating a "Redirection (Single)" key, regardless of the user's permissions

Version 6.7.0.176:

Improvements

- Added the ability to assign two default status texts: auto-away, logged off
- Added the option to deactivate navigation in the UCC Client's internal browser, as this feature could have negative effects on the UCC Client's memory footprint [Call#6926009]
- Function keys which are not supported in the UCC Client are now hidden
- Address book contacts now no longer attempt to display a presence status on mouse-over, as they do not have one
- Microphone gain level can now be set automatically (setting can be activated via the expert mode)
- Improved phone number detection in the Outlook Connector [Call#6910907]
- The client now dials phone numbers correctly that begin with +49 0 [Call#6923359]
- "Send Email" is now available via the search function in the Quick Access Bar and the Call Manager) [Call#6916577]
- The names of telephone conference participants are now also able to be resolved from the Outlook address book
- Security: OpenSSL library updated to version 1.1.0j
- Separate ringtones for internal and external calls can now be set in the expert configuration
- The installer now prompts the user to restart their computer if the .Net Framwork 4.7.2 needed to be installed

Bugfixes

- The chat status text was retained when the UCC Client was first set to "Away" due to the user having logged off and then set to "Available" again. [Call#6931462]
- In some cases, a chat message that was written into the Interaction field of a call was not sent.
- Network connectivity issues caused persistent problems with phone calls
- Users had access to redirections, regardless of the permission setting
- The function key "activate modules" was available regardless of the permission setting
- Links in chat messages were displayed incorrectly if they contained numbers
- Received files could not be opened if the file name contained Umlauts (ä/ö/ü)
- The presence status text remained in place after the user logged out [Call#6927802]
- The OK button to create a Support Package was not displayed at high DPI scaling factors
- Fixed miscellaneous typos in the settings window
- The doorline feed was not automatically scaled to the size of the embedded panel [Call#6914650]
- No error message was displayed when attempting to save an iFMC number that is already assigned [Call#6921452]
- No error message was not displayed when saving a planned conference failed [Call#6922699]
- It was possible to create a duplicate iFMC device by adding an iFMC device with a canonical phone number
- It was possible for the client to remain unregistered after the network connection was lost and restored
- Long caller names were shortened and covered the call duration indicator
- Names and email-addresses of planned conference participants are now read-only [Call#6922699]
- Quickdial function keys incorrectly had a context menu symbol
- It was possible for the entire window to be pushed to the foreground instead of just the call manager panel on a ringing call [Call#6905727]
- It was possible for the search function in the Outlook Add-In to return no results [Call#6916578]
- Address book contacts could not be created via the WCF API
- REST services such as conferences and function key creation could not be used when the user did not have the permission "Address book"
- The Outlook Connector and Fax Printer did not work properly if HyperV was installed locally
- The Outlook Connector's contact search-bar did not work after a Windows system update

STARFACE UCC Client for Windows, Version 6.6.0.227

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

The STARFACE UCC Client for Windows requires Windows 7 or higher

Version 6.6.0.227:

Bugfixes

- The Outlook Connector and Fax Printer integrations did not work if Hyper-V was installed on the same system [Call#6922059]
- Fixed audio issues that were reported with some Sennheiser headsets [Call#6923584] [Call#6925083]
- Fixed a problem that could occur when answering a call in the Client and on a headset simultaneously [Call#6926586]
- The Outlook Connector's contact search bar stopped working after a Windows update
- Contacts were not always correctly saved when added via the UCC Client's WCF-API

Version 6.6.0.219:

Improvements

- Warning of faulty Plantronics integration after Plantronics Hub update to version 3.13

Bugfixes

- Some calls could not be ended by a single click on the "hang up button" [Call#6923988]
- After a Windows update, the Outlook Connector and Fax Printer connection no longer worked [Call#6922059]
- After the client update to version 6.6.0.192 the address book did not work on some devices [Call#6921222]
- It was also possible to transfer files without chat permissions [Call#6922032]
- Fixed a bug when starting Outlook: "OutlookConnector has fired an exception" [Call#6921774] [Call#6919869] [Call#6923017] [Call#6922439] [Call#6918707] [Call#6909428]
- After unlocking Windows, the client froze or crashed [Call#6922799]

Version 6.6.0.210:

New Features

- The text describing the creation of a support package in the Client has been improved
- Tooltips for conference icons have been added
- The description of the language settings has been improved
- The fax driver integration has been improved [Call#6921029]

Bugfixes

- It was possible for the green "answer" button to not be displayed on an incoming conference call under specific circumstances
- It was possible for an accidental double-click to end incoming phone calls
- When used as a terminal server application, the Client displayed a warning when the Softphone was not registered on the terminal server [Call#6921382] [Call#6919879]
- The Outlook Connector displayed group calls in the Call List [Call#6921011]
- It was possible for some calls to display an "unknown" call state in some TAPI applications such as TAIFUN [Call#6919220]
- It was possible for entering specific text strings in the chat message box to cause the Client to crash [Call#6920522]
- The Function Key "Telephone Menu: Call Lists" was configured incorrectly [Call#6920520]
- It was possible for the Client setup to create empty GhostScript registry entries which prevented PDFs from being created by eDocPrintPro
- In some cases it was possible for forwarded calls to Call-Hunting-Groups to not be signalled to TAPI [Call#6916641]
- The Function Key editing panel was displayed when the user did not have permissions to use it [Call#6919788]
- The conference list now displays up to 100 conferences
- Calls could not be answered via a Plantronics headset [Call#6919408]

Version 6.6.0.191:

New Features

- Function keys and busy lamp fields can now be configured within the UCC Client for Windows.
- Moderated conferences can now be planned and configured within the UCC Client for Windows.
- Users can now change their user profile and avatar within the UCC Client for Windows.
- Files can now be sent via copy & paste and from the clipboard in a chat window.
- The chat status is now displayed on the UCC Client tray icon and can be set via right-mouse click.
- Received files are now saved in the default "Downloads" directory.
- The automatic resolution of emoticons and telephone numbers in chat messages can now be deactivated via an Expert Mode setting.
- Telephone numbers in chat messages are now displayed with a telephone earpiece symbol.
- The audio codec used for telephone calls can now be set via an Expert Mode setting.
- AddIn Express 9.1.4620 was integrated.
- Sennheiser SDK 6.0.8011 was integrated.

Bugfixes

- The Outlook Connector occasionally became undocked. [Call#6911595]
- In some configurations, TAPI calls only worked after multiple attempts. [Call#6909616][Call#6911648]
- In some situations the TAPI connector did not write a log.
- It was possible, under certain conditions, for a user to see another user's address book.
- The chat message indicator displayed "infinity" when the user had more than 10 unread messages. [Call#6909802]
- Some character sequences were not selected fully when double-clicked.
- The character "&" was not displayed in chat status messages.
- It was possible for an error to occur when adding a participant to a conference call.
- The client could become unresponsive when starting a chat session by drag-and-dropping a BLF on the Chat window.
- The client required a softphone license after an update, even when the softphone was never activated. [Call#6911047]
- The call list size limit in the Outlook Add-On was not respected. [Call#6914732]
- Fixed miscellaneous minor visual errata.
- Some features did not take user permissions into account.
- There was no notification message when the client did not have permission to access the microphone.
- The Outlook Add-On displayed outgoing TAPI calls as incoming calls. [Call#6911671]
- Under certain conditions, users weren't able to handle forms properly.
- Sometimes there were missing skin files after an update

STARFACE UCC Client for Windows, Version 6.5.1 Build 6.5.1.131

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

The STARFACE UCC Client for Windows requires Windows 7 or higher

Version 6.5.1.131:

Bugfixes

- The Outlook Connector plug-in window was displayed separately from Outlook [Call#6911595]

Version 6.5.1.128:

New Features

- Instant messages are now synchronized immediately by the server between chat clients.
- The client setup routine has been comprehensively reworked.

Bugfixes

- In rare circumstances, it was possible for the UCC Client to be unable to initiate phone calls after approximately 3 hours.[Call#6902965] [Call#1074045]
- It was not possible to answer an incoming call while in a conference.
- It was possible for a duplicate call manager to be created when placing a phone call.
- The Outlook Connector sporadically lost its connection.[Call#6903025]
- No error message was displayed after a fax failed to be sent.
- It was possible for calls to busy numbers to cause problems for TAPI applications in rare circumstances.
- The Call Completion on Busy Signal (CCBS) service occasionally caused errors in connected applications. [Call#6905199]
- Microsoft Office Contact Cards could sporadically display an incorrect presence status and user avatar.
- It was possible for TAPI lines to be registered incorrectly under certain circumstances.
- When using a second IM client, the UCC Client moved into the foreground and took the keyboard focus upon receipt of a new message.
- Updating the UCC Client could fail due to a conflict with the Snom D7 device driver.

STARFACE UCC Client for Windows, Version 6.5, Build 6.5.0.275

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the STARFACE Downloads page.

The STARFACE UCC Client for Windows requires Windows 7 or higher

New Features

- Screen-Sharing has been implemented. The contents of a display can now be shared with call participants.
- Remote Control has been implemented. Call participants can now be given permission to control the user's mouse and keyboard.

Improvements

- The "Encryption" padlock symbol has been removed from the call manager, as all calls with the UCC Client are encrypted automatically.
- The primary telephone device is now the first device in the selection dropdown [Call#Forum]
- The installation of the UCC Client for Windows no longer requires the installation of the Visual C++ 2015 Runtime.
- The error message displayed when logging in to the client with a user that does not have the server permission "UCI" has been improved.
- The chat window now scrolls when selecting text when the cursor moves over the top or bottom edge of the chat window.

- The default Internet Explorer browser engine used by the UCC Client for Windows has been updated.
- Logging configuration has been simplified and moved to the Expert Mode.
- The call manager now only displays up to 30 pre-defined function keys. [Call#1074129]
  Developer comment: We found that too many function keys could drastically slow down the client, which is why we reduced the maximum number displayed to 30.
- Audio and Video codecs can now be configured in the client's Expert Mode.
  Developer comment: A comprehensive list of available codecs can be found in the documentation.

Bugfixes

- Fixed a bug that would cause a crash when accessing the Client via an RDP session in rare circumstances. [Call#1076606]
- Fixed a bug that caused timestamps to be displayed incorrectly after changing the time-zone of the computer. [Call#1074141]
- Fixed a bug that caused the Outlook Connector to fail to load if a SMARTCRM Add-in was previously loaded. [Call#1061543]
- Fixed a bug that could cause a blind transfer via Drag & Drop to fail.
- Fixed a bug that caused the received video stream in the call manager to only display a part of the screen during a video call.
- Fixed a bug that caused a login to fail when logged in to a Samba3 Domain on the computer [Call#1070372]
- Fixed a bug that could cause the connection between Outlook and the UCC Client to be disrupted when accessing the computer via Remote Desktop. [Call#1077181]
- Fixed a bug that caused some character sequences in URL Hyperlinks to be interpreted as emoticons.
- Fixed a bug that could cause the client to fail to answer a waiting call. [Call#1078075]
- Fixed a bug that led to the client not displaying an error when sending an IM while the client was offline.
- Fixed a bug that could cause the client to not send audio to a headset if the volume of a secondary device was changed in Windows. [Call#1078798]
- Fixed a bug that caused clients on very slow computers to be unable to place or answer phone calls. [Call#Forum]
- Fixed a rare bug that caused the TAPI line to be not available when the client started.
- Fixed a bug that caused new call list entries via outlook to no be resolved correctly. [Call#6901645]

STARFACE UCC Client for Windows, Version 6.4.3, Build 6.4.3.163

New Features

- iFMC can now be configured within the UCC Client
- Chat messages can now be sent to offline users
- A new ""expert configuration mode"" has been added, which contains seldom used settings
  Developer Comment: We have noticed that some settings are used rarely. These settings overloaded the Settings menu, which made building an intuitive configuration panel difficult. We therefore moved rare used and complex settings and to a separate ""Expert Mode"", to make the more commonly configured settings easier and simpler to find and set

Improvements

- The STARFACE Logo in the Quick Access Bar is now hidden when the client window is very small
- The currently active participants in a chat room are now displayed
- The Quick Access Bar now resizes itself dynamically based on the size of the window
- Improvements to miscellaneous display issues

Bugfixes

- Fixed a bug that caused the wrong timestamp to be added to a chat message
- Fixed a bug that, in rare cases, led to the client and the chat history panel becoming unresponsive
- Fixed a bug that prevented the parsing of the parameter "FAXNUMBER" when sending a fax via the command line
- Fixed a bug that caused only the "All" address book folder to be displayed after re-connecting the client
- Fixed a bug that caused some special characters to
- Fixed a bug that caused the task-bar icon to not flash when unlocking the computer if there were unread instant messages
- Fixed a bug that could prevent the resolution of outlook contacts
- Fixed a bug that could cause the client to continue to ring, even after the incoming call was answered
- Fixed a bug that could, in rare cases, open a command prompt after the installation of the client
- Fixed a bug that caused the outlook connector window to open at every folder change
- Fixed a bug that prevented file transfers on cloud systems
- Fixed a bug that caused display issues in video calls
- Fixed a bug that could prevent the initiation of a video call
- Fixed a bug where the "unread message" window when the UCC Client was opened via a flashing tray icon
- Fixed a bug that prevented the chat window from gaining keyboard focus after it was opened via a BLF
- Fixed a bug that prevented the display of the chat history
- Fixed a bug that caused the current login credentials to be deleted when the expert configuration button "Reset all settings to default" was pressed
- Fixed a bug that caused incorrect information to be displayed if auto-away was configured
- Fixed a bug that prevented the UCC client from being added to a group chat
- Fixed a bug that sometimes caused new chat windows to unintentionally gain keyboard focus
- Fixed a bug that occasionally caused the client to crash on incoming chat messages
- Fixed a bug that occasionally prevented file transfers while a chat window was open
- Fixed a bug that prevented the UCC Client from ringing if the STARFACE server module "Klingeltöne" was active
- Fixed a bug that caused multiple chat windows to open for the same user

- Fixed a bug that prevented the rendering of some websites
- Fixed a bug preventing the display of the address book for some configurations

STARFACE UCC Client for Windows, Version 6.4.2, Build 6.4.2.86

New Features

- Opening a chat window will now display the chat messages from the last two days
- Persistent chat rooms
- Phone calls to numbers in chat messages can now be started by clicking on the phone number
- The Jabra headsets GN 8120, GN 9330 and GN 9350 are considered end-of-life by the manufacturer and are therefore no longer supported
- It is now possible to send faxes via the Windows context menu entry "Send to..."
- A notification is now sent if no audio stream is detected
- The function "Call Reject" has been added to Jabra headsets
- The touch-screen buttons on Jabra Pro headsets are now supported
- The module "Gruppenspezifische Klingeltöne" is now supported
- It is now possible to send bulk faxes via a CSV file

Improvements

- Added support for chat on multiple devices
- An automatic redial has been added for fax calls
- The contact search via function key now also searches the description of the key in addition to the assigned user name
- The busylight on Jabra Evolve 80 headsets now displays DND when active
- Added optimizations to attempt to keep a call alive during short connection drops
- Function Keys without a label are now ignored
- Windows shall no longer change to power-save mode during a phone call
- The update notification now links to the release notes, instead of displaying them in the window
- The confirmation request when deleting the local chat history has been improved
- Full-Screen mode is now restored after restarting the client
- New authentication mechanisms, if server version > 6.4.2.19 (added to version 6.4.2.86)
- Improved handling of passwords, if server version > 6.4.2.19 (added to version 6.4.2.86)

Bugfixes

- Fixed: UCC Client for Windows: The "In phone call with" labels on BLFs were only displayed for a short period of time
  Fixed: UCC Client for Windows: A request for office contact cards was sent when closing the client
  Fixed: UCC Client for Windows: It was not possible to automatically install the client when deployed via PDQ (Call#1062042)
  Fixed: UCC Client for Windows: The leading zero was not removed from Swiss telephone numbers when placed in parentheses
  Fixed: UCC Client for Windows: Call Pickups via BLF in an interconnection were not executed
  Fixed: UCC Client for Windows: Chat messages would sporadically flicker when moused-over
  Fixed: UCC Client for Windows: Chat messages would sometimes be displayed twice
  Fixed: UCC Client for Windows: Inactive call forwards would sometimes be displayed as active
  Fixed: UCC Client for Windows: It was possible for the client to display new voicemail messages when there were none (Call#1056503)
  Fixed: UCC Client for Windows: Doorline panes did not display the video if the URL contained authentication parameters Call#1060600)
  Fixed: UCC Client for Windows: Emojis in chat messages would sometimes be squashed
  Fixed: UCC Client for Windows: Error messages from the fax printer driver were suppressed if the client was not running (Call#1061564)
  Fixed: UCC Client for Windows: It was not possible to call a phone number via hotkey if it was selected in a chat message
  Fixed: UCC Client for Windows: The chat status was not returned to available if it was set to auto-away and the computer switched to sleep mode
  Fixed: UCC Client for Windows: The presence indicator in BLFs and the chat pane were inconsistent after an automatic log-off/log-in due to sleep /hibernate
  Fixed: UCC Client for Windows: Chat tabs would disappear after the computer activated sleep mode
  Fixed: UCC Client for Windows: The Outlook Connector did not recognize some telephone numbers in Emails
  Fixed: UCC Client for Windows: Offline chat messages were displayed with the wrong timestamp
  Fixed: UCC Client for Windows: Fixed an issue which prevented the parsing of some telephone number formats by the Outlook Connector (Call#1063014)
  Fixed: UCC Client for Windows: Fixed an issue which could cause the call lists in the client and the webinterface to differ
  Fixed: UCC Client for Windows: The hardware buttons on Sennheiser headsets should now work on PCs running Windows 10 (Call#1057951)
  Fixed: UCC Client for Windows: Fixed an issue which could cause a silent installation via System Account to hang
  Fixed: UCC Client for Windows: The Softphone would not work if multiple IP addresses were available on the computer (Call#1061380)
  Fixed: UCC Client for Windows: Text in the chat history pane should no longer be illegible when using the Light skin
  Fixed: UCC Client for Windows: It was possible for a "typing" notification to be sent by an offline user (Call#1063274)
  Fixed: UCC Client for Windows: The call redirection popup would sometimes display the wrong redirections
  Fixed: UCC Client for Windows: It was possible for the connection to the server to drop unexpectedly (Call#1059652)
  Fixed: UCC Client for Windows: Long voicemail announcements would interrupt the pickup of a call to voicemail (Call#1057108)
  Fixed: UCC Client for Windows: Moving voicemails would move them in the wrong order (Call#1053729)
  Fixed: UCC Client for Windows: Weekend days in the chat history were not coloured properly
  Fixed: UCC Client for Windows: Line breaks in chat messages could lead to the message being displayed twice
  Fixed: UCC Client for Windows: Very long chat messages could significantly slow the UCC Client down
  Fixed: UCC Client für Windows: Client crashed when call manager was closed prior to being visible [Call#1067913] (fixed in version 6.4.2.86)

STARFACE UCC Client f0r Windows, Version 6.4.1, Build 6.4.1.13

Improvements

- It is now possible to deactivate and delete the local chat history
- The TAPI call states for outgoing calls have been optimized
- Search: It is now possible to select from the results with the arrow keys and dial by pressing Enter

Bugfixes

- Fixed: UCC Client for Windows: Busy Lamp Field and Quick Dial keys would persist when logged out or when changing the server.
- Fixed: UCC Client for Windows: Newly created address book entries were not being displayed immediately.
- Fixed: UCC Client for Windows: It was possible for not selected Voicemails to be moved when moving multiple Voicemail messages. [Call#: 1053729]
- Fixed: UCC Client for Windows: No error message was displayed when attempting to send a fax to a contact without a fax number.
- Fixed: UCC Client for Windows: Chat rooms were instantly closed if a user left the chat room.
- Fixed: UCC Client for Windows: Doorline-keytones were not written to STARFACE server logs.
- Fixed: UCC Client for Windows: The error message displayed when a chat partner was logged off opened a pop-up window like a new incoming message.
- Fixed: UCC Client for Windows: It was possible for an error to occur when an incoming call closely followed a recorded call [Call#1059070]
- Fixed: UCC Client for Windows: The TAPI Support Service could show multiple warnings in certain circumstances.
- Fixed: UCC Client for Windows: It was possible for Voicemails to be incorrectly displayed.
- Fixed: UCC Client for Windows: Fixed an issue which prevented the client from displaying new faxes [Call#1060312]
- Fixed: UCC Client for Windows: It was possible for an error to occur when logging in if the user had deactivated the function key panel
- Fixed: UCC Client for Windows: fixed an issue which prevented the altering of a hotkey [Call#1060091]
- Fixed: UCC Client for Windows: Querying the calender for appointments significantly slowed down the start time of Microsoft Outlook [Call#1061040]
- Fixed: UCC Client for Windows: It was possible for the audio performance test to prevent audio transmission on subsuquent phone calls

STARFACE UCC Client for Windows, Version 6.4, Build 6.4.0.20

The technical change history contains a more detailed view of the changes in the new version. The installers (as MSI and EXE files) can be found on the S TARFACE Downloads page.

New Features

- Configure redirections
- "Away" state during outlook meetings is now applied to chat status
- A Blind Transfer can now be initiated via Drag & Drop of the call onto a BLF (optional)
- Accepting Call2Go via the UCC Call manager, to make it possible to use headsets without a dedicated button
- Browser action: Calling a URL or command can now be executed in the background without displaying a UI
- Call-Menu (R-Button): Quick Dials now also have the option to perform a Blind Transfer
- Group redirections are now displayed in the Quick Access Bar
- Hotkeys: The selection of Hotkeys is now restricted to sensible options
- Hotkeys: Hotkeys can now be assigned to answer call, hang-up call and search for contact
- Emoticons in chat messages are now replaced by emojis
- There is now a command-line tool to create individualized UCC-Client configuration files
- It is now possible to configure a specific exchange address book server
- The layout of the UCC Client can now be distributed via a configuration file
- A link to the user manual has been added to the "Help" context menu
- The client will now attempt to find the STARFACE telephone system via SIP broadcast after the installation
- Redirections can be defined via a user search, not just by telephone number
- Windows Mixer: The Windows setting for "Sounds during communication activity" is now applied when answering a phone call

Improvements

- It is now possible to sort the address book by any column
- Call-note email: the data is now included in the email body
- Only open audio devices when they are being used
- A single TAPI line is offered on single-workstation PCs
- http:// and https:// are now automatically removed from the server address as these are not needed
- Dialogue windows are now opened on the same monitor as the client when multiple monitors are in use
- Usability has been improved in the case of extra-long voicemail messages and call recordings
- The formatting for the call duration in the call list has been improved
- It is now easier to select and copy chat messages
- New tooltips have been added
- The company name is now pulled from Outlook and displayed in the UCC-Client on active calls
- The Kuando Busylight can now also display Agent Intermission and DND statuses
- It is now possible to display list entries that are older than 30 days
- The right-most chat tab is now active when a chat tab is closed
- It is now possible for the Client to start automatically after being updated and installed
- Searching for names now ignored duplicate results
- Resetting the panel positions now replaced the "Standard" and "Expert" options
- Rücksetzfunktion für Fenster ersetzt die Standard- und Expertenansicht
- "Phone number" fields when creating and editing address book entries are now validated

- Searching in the Outlook Connector now also returns results from the STARFACE Address Book and BLFs
- It is now possible to disable the support for contact cards in Microsoft Office
- Improved the search for Exchange contacts
- The Windows Desktop Icon Cache is now reset during the installation
- Improved the handling of web requests from the UCC Client for Windows which contain the character "+"

Bugfixes

- Fixed: UCC Client for Windows: [6.0.9.7] Scheduled conference: Moderator permissions were not being correctly granted [Call#1045385]
- Fixed: UCC Client for Windows: Dialling a number containing parentheses removed "0" after an international prefix in the UCC Client for Windows and Outlook Connector [Call#1056648]
- Fixed: UCC Client for Windows: It was not possible to fully close a group chat session
- Fixed: UCC Client for Windows: A Kuando Busylight would stop working if the computer was placed on or taken off a docking station while the UCC Client was still runningBei
- Fixed: UCC Client for Windows: A button wrongly carried the label "Return" while the installer was calculating the size of the installation
- Fixed: UCC Client for Windows: The client did not load the address book after starting [Call#1051875]
- Fixed: UCC Client for Windows: The client would display "SIP/default" for users without a telephone
- Fixed: UCC Client for Windows: The colour of the title bar text was too similar to the title bar itself when the client was not the focussed window (light-skin)
- Fixed: UCC Client for Windows: Fax numbers with a "/" were not being detected
- Fixed: UCC Client for Windows: The display of Function keys Funktionstasten could persist when logging in to a different server
- Fixed: UCC Client for Windows: The background of the call list tabs was white instead of grey (light-skin)
- Fixed: UCC Client for Windows: It was possible for a mouse-over action to hang on a BLF
- Fixed: UCC Client for Windows: The Outlook Connector was not able to connect to the UCC Client [Call#1054796]
- Fixed: UCC Client for Windows: It was possible for the Outlook Connector to not be loaded due to a missing signature on a DLL [Call#1056713]
- Fixed: UCC Client for Windows: It was possible for the side-panel of the Outlook Connectors to become too wide [Call#1055201]
- Fixed: UCC Client for Windows: The time at which the language of panels and tabs changed when changing the client language was not consistent
- Fixed: UCC Client for Windows: Search results were not reset when performing a new search for telephone numbers in emails [Call#1052149]
- Fixed: UCC Client for Windows: Fixed various typos in the address book
- Fixed: UCC Client for Windows: The UCC Client was not able to make sure that the TAPI Support service was running [Call#1054015]
- Fixed: UCC Client for Windows: The client would restore to windowed mode when minimized from fullscreen mode

Closed Support Tickets

- Closed Support-Ticket: [6.0.2.11] falsche Anzeigen in den Ruflisten UCC [Call#1044765]
- Closed Support-Ticket: [6.0.9.11] UCC Client für Windows kann nicht deinstalliert werden [Inhalt Call#1051779]
- Closed Support-Ticket: [6.1.0.0] Kontakt kann nicht über das Adressbuch des UCC Clients für Windows angelegt werden [Call#1047852]
- Closed Support-Ticket: [6.1.0.0] Ruf auf Mailbox wird am UCC Client für Windows (dauerhaft) angezeigt [Call#1052032]
- Closed Support-Ticket: [6.2.0.14] Adressbucheintrag lässt sich aus UCC Client für Windows heraus nicht anlegen [Call#1051978]
- Closed Support-Ticket: [6.2.0.14] UCC Client für Windows: Client lässt sich nicht installieren [Call#1053253]
- Closed Support-Ticket: [6.2.0.14] UCC Client für Windows: Kontakterstellung aus Rufliste schlägt bei LDAP-Adressbuch fehl [Call#1051978]
- Closed Support-Ticket: [6.2.0.15] Falsche Namensanzeige im UCC Client für Windows [Call#1053919]
- Closed Support-Ticket: [6.2.0.15] Fehlermeldung bei zweiter UCC Client für Windows-Anmeldung auf Terminalserver [Call#1054075]
- Closed Support-Ticket: [6.2.0.15] UCC Client für Windows: Adressbuch bei allen Benutzern leer [Call#1054163]
- Closed Support-Ticket: [6.2] UCC Client für Windows: Installation via SCCM nicht möglich [Call#1051502]
- Closed Support-Ticket: [6.3.0.18] UCC Client kann sich nicht verbinden [Call#1056917]
- Closed Support-Ticket: UCC Client für Windows friert sporadisch ein [Call#1049726]
- Closed Support-Ticket: UCC Client für Windows schließt Fenster, wenn Rückfrage gestartet wird [Call#1046583]
- Closed Support-Ticket: UCC Client für Windows stürzt ab sobald Videoeinstellungen aufgerufen werden [Call#1047421]
- Closed Support-Ticket: UCC Client für Windows stürzt sporadisch ab [Call#1049448]
- Closed Support-Ticket: UCC Client für Windows: Call-Manager Fenster öffnet und schließt sich bei Gruppenanrufen [Call#1048424]
- Closed Support-Ticket: UCC Client für Windows: Chat-Nachrichten werden abgeschnitten [Call#1050781]
- Closed Support-Ticket: UCC Client für Windows: Gesprächsnotiz wird unvollständig als E-Mail versendet [Call#1048151]
- Closed Support-Ticket: UCC Client für Windows: Outlook Add-in schwenkt nach Start umher [Call#1048475]
- Closed Support-Ticket: UCC Client für Windows: Outlook Kontakte aus öffentlichem Ordner nicht abrufbar [Call#1047897]
- Closed Support-Ticket: UCC Client für Windows: received frame with invalid timing info [Call#: 1046067]
- Closed Support-Ticket: UCC Client für Windows: Suche von lokalen Outlook Kontakten "lähmt" Outlook [Call#1050043]
- Closed Support-Ticket: UCC Client für Windows: Telefonie nicht möglich, wenn dem Rechner zwei IP-Adressen zugeordnet sind [Call#1048245]
- Closed Support-Ticket: UCC Client für Windows: Verbund: Client wählt bei internen Anrufen Länder- und Ortsvorwahl davor [Call#1048048]

STARFACE UCC Client for Windows, Version 6.3, Build 6.3.0.24

New Features

- Chat History
- It is now possible to configure an automatic away-status based on inactivity, screen lock and screen saver
- Optional: The client is now able to detect and install client updates automatically.
- It is now possible to use an unlimited amount of Snom D7 expansion modules in conjunction with the UCC Client for Windows

Improvements

- The function "Group Chat from Conference Call" is now more visible
- It is now easier to see the "Edit" Button when viewing an address book entry

- The client now uses considerably less memory
- Drag & Drop: The display of the performed action is now improved
- It is now possible to mute a call in the UCC Client
- The client no longer accepts incoming TCP/TLS connections to prevent DoS attacks
- The time-zone in the client is now synchronized with the server

Bugfixes

- Fixed: UCC Client for Windows: A rejected consultation call would prevent any further inquiry calls from being started
- Fixed: UCC Client for Windows: It was not possible to sign in via LDAP with a password containing an umlaut
- Fixed: UCC Client for Windows: Chat messages were being cut off by the right-hand edge of the screen
- Fixed: UCC Client for Windows: It was possible for the Client to close open windows when a consultation call was started [Call#1046583]
- Fixed: UCC Client for Windows: The start-up time of the client has been improved significantly
- Fixed: UCC Client for Windows: The client only supported single-digit interconnection prefixes [Call#1048048]
- Fixed: UCC Client for Windows: An error would sporadically occur when saving an LDAP contact in the address book [Call#1051978]
- Fixed: UCC Client for Windows: The Plantronics SDK threw an error message when a second user signed in to the terminal server [Call#1054075]
- Fixed: UCC Client for Windows: It was possible for the call note to only be partially sent by email [Call#1048151]
- Fixed: UCC Client for Windows: Fixed an issue which caused the client to crash after running for a very long time [Call#1049726] [Call#1049448]
- Fixed: UCC Client for Windows: It was possible for the Outlook Add-in window to move after starting the client [Call#1048475]
- Fixed: UCC Client for Windows: It was possible for Outlook to become not responsive when the STARFACE plugin was active [Call#1052749]
- Fixed: UCC Client for Windows: Fixed an issue which caused the Asterisk log to contain many occurences of "received frame with invalid timing info" [Call#1046067]
- Fixed: UCC Client for Windows: It was not possble for the setup routine to find Ghostscript as its download path had changed
- Fixed: UCC Client for Windows: Searching for local Outlook contacts would cause Outlook to slow down significantly [Call#1050043]
- Fixed: UCC Client for Windows: It was possible for the order of the function keys to change [Call#1053692]

Closed Support Tickets

- Closed Support Ticket: [6.0.0.7] UCC Client for Windows: Im UCC Client sollten Namen angezeigt werden, die vom Outlook Connector aufgelöst wurden [Call#1037438]
- Closed Support Ticket: [6.1.0.1] UCC Client for Windows: Softwareverteilung nur wenn Admin [Call#1047602]
- Closed Support Ticket: [6.2.0.14] UCC Client for Windows: Client lässt sich nicht installieren [Call#1053253]
- Closed Support Ticket: [6.2.0.15] UCC Client for Windows: Adressbuch bei allen Benutzern leer [Call#1054163]
- Closed Support Ticket: [6.2] Installation von UCC Client for Windows via SCCM nicht möglich [Call#1051502]
- Closed Support Ticket: UCC Client for Windows: Chat teilweise problematisch bei Einsatz im Terminal Server und fremden Chatclient [Call#1041273]
- Closed Support Ticket: UCC Client for Windows: Client stürzt ab, sobald Videoeinstellungen aufgerufen werden [Call#1047421]
- Closed Support Ticket: UCC Client for Windows: Suche von lokalen Outlook-Kontakten verlangsamt Outlook [Call#1050043]