

# Übersicht der länderspezifischen Sonderrufnummern und Notrufnummern

Ab der Version 6.4.2.X der STARFACE können bestimmte interne Rufnummern nicht mehr an Benutzer, Module usw. vergeben werden. Welche internen Rufnummern nicht zugewiesen werden können, ist abhängig von der konfiguriertem Ländereinstellung (siehe auch [Allgemeine Leitungskonfiguration auf der STARFACE](#)).

Die Wildcard \* steht dabei für keine oder mehrere beliebige Ziffern. Die Angaben in eckigen Klammern gibt einen Nummernbereich an.

| Land        | Nummern          | Beschreibung                                                             |
|-------------|------------------|--------------------------------------------------------------------------|
| AFGHANISTAN | 112              | Fire                                                                     |
| AFGHANISTAN | 119              | Police/Ambulance                                                         |
| ANDORRA     | [0-9]*           | Deactivation of number normalization                                     |
| AUSTRALIA   | 106              | Emergency Call                                                           |
| AUSTRALIA   | 1100             | Community Service                                                        |
| AUSTRALIA   | 112              | Emergency Call                                                           |
| AUSTRALIA   | 119[0-9]         | Community Service                                                        |
| AUSTRALIA   | 12[0-9]{2}[0-9]* | Several Network Services                                                 |
| AUSTRALIA   | 13[0-9]{2}[0-9]* | Local Rate Services                                                      |
| AUSTRALIA   | 18[0-9]{2}[0-9]* | Free Phone Services                                                      |
| AUSTRALIA   | 180[0-9]*        | Free phone services                                                      |
| AUSTRALIA   | 189[0-9]{2}      | Calling Card Services                                                    |
| AUSTRALIA   | 19[0-9]{2}[0-9]* | Premium Rate Services                                                    |
| AUSTRIA     | 10[0-9]*         | Betreiberauswahl-Praefix                                                 |
| AUSTRIA     | 111[0-9]*        | Oeffentliche Kurzrufnummern fuer Telefonstoerungsannahmestellen          |
| AUSTRIA     | 112[0-9]*        | Einheitliche europaeische Notrufnummer                                   |
| AUSTRIA     | 116[0-9]*        | Oeffentliche Kurzrufnummern fuer harmonisierte Dienste von sozialem Wert |
| AUSTRIA     | 118[0-9]*        | Oeffentliche Kurzrufnummern fuer Telefonauskunftsdienste                 |
| AUSTRIA     | 120[0-9]*        | Pannendienste                                                            |
| AUSTRIA     | 122[0-9]*        | Feuerwehrzentralen                                                       |
| AUSTRIA     | 123[0-9]*        | Pannendienste                                                            |
| AUSTRIA     | 128[0-9]*        | Notrufnummer bei Gasgebrechen                                            |

|          |                |                                          |
|----------|----------------|------------------------------------------|
| AUSTRIA  | 130[0-9]*      | Landeswarnzentralen                      |
| AUSTRIA  | 133[0-9]*      | Polizei                                  |
| AUSTRIA  | 140[0-9]*      | Bergrettung                              |
| AUSTRIA  | 141[0-9]*      | Aerztenotdienst                          |
| AUSTRIA  | 142[0-9]*      | Telefonseelsorge                         |
| AUSTRIA  | 144[0-9]*      | Rettungsdienst                           |
| AUSTRIA  | 1455[0-9]<br>* | Apothekendienste                         |
| AUSTRIA  | 147[0-9]*      | Notrufdienst fuer Kinder und Jugendliche |
| AUSTRIA  | 1484[0-9]<br>* | Krankentransporte                        |
| BELGIUM  | 100            | Emergency 100                            |
| BELGIUM  | 101            | Emergency 101                            |
| BELGIUM  | 106            | Emergency 106                            |
| BELGIUM  | 110            | Emergency 110 Missing Children           |
| BELGIUM  | 112            | Emergency 112                            |
| BELGIUM  | 116116         | Harmonisierte Dienste 116116             |
| BRAZIL   | [0-9]*         | Deactivation of number normalization     |
| BRAZIL   | 100            | Human Rights Secretariat                 |
| BRAZIL   | 128            | Standard Emergency Number                |
| BRAZIL   | 190            | Military Police                          |
| BRAZIL   | 191            | Federal Highway Patrol                   |
| BRAZIL   | 192            | Ambulance                                |
| BRAZIL   | 193            | Firefighters                             |
| BRAZIL   | 194            | Federal Police                           |
| BRAZIL   | 197            | Civil Police                             |
| BRAZIL   | 198            | State Highway Patrol                     |
| BRAZIL   | 199            | Civil Defense                            |
| BULGARIA | 116            | Police                                   |
| BULGARIA | 150            | Ambulance                                |
| BULGARIA | 160            | Fire                                     |
| CHILE    | [0-9]*         | Deactivation of number normalization     |
| COMOROS  | [0-9]*         | Deactivation of number normalization     |

|         |                       |                                                            |
|---------|-----------------------|------------------------------------------------------------|
| CROATIA | 1d{2}\d*              | Emergency                                                  |
| CYPRUS  | 1[0,4,6,8]{1}[0-9]{2} | Emergency service 4 digit                                  |
| CYPRUS  | 1[1-3,5,9]{1}[0-9]{1} | Emergency service 3 digit                                  |
| CYPRUS  | 10[0-9]{2}            | Carrier (pre-)selection codes                              |
| CYPRUS  | 112                   | Emergency Call (Police, Ambulance, Fire service)           |
| CYPRUS  | 116[0-9]{3}           | Harmonized numbers for harmonized services of social value |
| CYPRUS  | 118[0-9]{2}           | Directory enquiry services                                 |
| CYPRUS  | 16[0-9]{4}            | Call routing prefixes                                      |
| CYPRUS  | 17[0-9]{3}            | Emergency service 5 digit                                  |
| CYPRUS  | 199                   | Emergency Call (Police, Ambulance, Fire service)           |
| CZECH   | 10[0-9]{2,3}          | Carrier network selection                                  |
| CZECH   | 112                   | Emergency 112                                              |
| CZECH   | 112[0-9]*             | Emergency 112                                              |
| CZECH   | 116[0-9]{3}           | European harmonised numbers                                |
| CZECH   | 118[0-9]{1}           | Directory enquiry services                                 |
| CZECH   | 12[0-9]{2,3}          | Social, health and assistance services                     |
| CZECH   | 13[0-9]{3,4}          | Public service numbers of network providers                |
| CZECH   | 14[0-9]{3}            | Social, healt, assistance and security services            |
| CZECH   | 15[0-9]{1}            | National emergency call numbers 150 to 159                 |
| CZECH   | 150[0-9]*             | Emergency 150 Fire                                         |
| CZECH   | 155[0-9]*             | Emergency 155 Ambulance                                    |
| CZECH   | 158[0-9]*             | Emergency 158 Police                                       |
| CZECH   | 16[0-9]{2}            | Global service routing                                     |
| CZECH   | 199                   | Special number for public service                          |
| DENMARK | 10[0-9]{2}            | Carrier network selection                                  |
| DENMARK | 112[0-9]*             | Emergency 112                                              |
| DENMARK | 114[0-9]*             | Emergency 114 (Police)                                     |
| DENMARK | 116[0-9]{3}           | Social services                                            |
| DENMARK | 16[0-9]{3}            | Carrier select code for data                               |
| DENMARK | 18[0-9]{2}            | Service number such as directory enquiry                   |

|           |                            |                                                                             |
|-----------|----------------------------|-----------------------------------------------------------------------------|
| EASTTIMOR | [0-9]*                     | Deactivation of number normalization                                        |
| FINLAND   | 10[0-9][0-9]<br>*          | Long distance operator prefixes                                             |
| FINLAND   | 112[0-9]*                  | Emergency 112                                                               |
| FINLAND   | 116000                     | Hotline for missing children                                                |
| FINLAND   | 116006                     | Helpline for victims of crime                                               |
| FINLAND   | 116111                     | Child helplines                                                             |
| FINLAND   | 116111                     | Mannerheim League for Child Welfare                                         |
| FINLAND   | 116117                     | Non-emergency medical on-call service                                       |
| FINLAND   | 118                        | service number of line providing telco                                      |
| FINLAND   | 99[0-9][0-9]<br>*          | International call-by-call operator prefixes                                |
| FRANCE    | 10[0-9]*                   | Services des operateurs de reseau (numeros a 4 chiffres)                    |
| FRANCE    | 112[0-9]*                  | Numero durgence europeen (permettant daccéder aux trois services ci-dessus) |
| FRANCE    | 115[0-9]*                  | Urgences sociales (ou SAMU social)                                          |
| FRANCE    | 116[0-9]*                  | Services a valeur sociale harmonises                                        |
| FRANCE    | 118[0-9]*                  | Services de renseignements telephoniques (numeros a 6 chiffres)             |
| FRANCE    | 119[0-9]*                  | Enfance maltraitee                                                          |
| FRANCE    | 15[0-9]*                   | SAMU (Rettungsdienst)                                                       |
| FRANCE    | 16[0-9]*                   | Selection du transporteur (prefixes a 1 ou 4 chiffres)                      |
| FRANCE    | 17[0-9]*                   | Police ou Gendarmerie                                                       |
| FRANCE    | 18[0-9]*                   | Pompiers                                                                    |
| FRANCE    | 3[0-9][0-9][0-9][0-9]<br>* |                                                                             |
| GEORGIA   | 1\d{2}\d*                  | Emergency                                                                   |
| GERMANY   | 11[0,2]                    | 110, 112 Notruf                                                             |
| GERMANY   | 115                        | 115 Einheitliche Behoerdenrufnummer                                         |
| GERMANY   | 116[0-9]*                  | 116xyz EU-Rufnummern fuer Dienste von sozialem Wert                         |
| GERMANY   | 118[0-9]*                  | 118xy Rufnummern fuer Auskunft- und Vermittlungsdienste                     |
| GREECE    | (00)?800[0-9]<br>*         | Free phone services                                                         |

|               |                        |                                                           |
|---------------|------------------------|-----------------------------------------------------------|
| GREECE        | 100[0-9]*              | Police                                                    |
| GREECE        | 108[0-9]*              | Coast Guard                                               |
| GREECE        | 112[0-9]*              | Emergency                                                 |
| GREECE        | 116[0-9]*              | Social Numbers                                            |
| GREECE        | 1591[0-9]<br>*         | Forest Fire                                               |
| GREECE        | 166[0-9]*              | Ambulance                                                 |
| GREECE        | 199[0-9]*              | Fire                                                      |
| HONGKONG      | [0-9]*                 | Deactivation of number normalization                      |
| ITALY         | (00)?80[0,3][0-9]<br>* | Free phone services                                       |
| ITALY         | 112[0-9]*              | Emergency                                                 |
| ITALY         | 113[0-9]*              | Carabinieri                                               |
| ITALY         | 114[0-9]*              | Youth child helpline (treatment/abuse)                    |
| ITALY         | 115[0-9]*              | Fire Service (Vigili del Fuoco)                           |
| ITALY         | 116[0-9]*              | Harmonized numbers for hamonized services of social value |
| ITALY         | 117[0-9]*              | Guardia di Finanza                                        |
| ITALY         | 118[0-9]*              | Ambulance                                                 |
| ITALY         | 15[0-9][0-9][0-9]<br>* | Other Emergency and Info Services                         |
| ITALY         | 19696[0-9]<br>*        | Helpline for Children                                     |
| LATVIA        | [0-9]*                 | Deactivation of number normalization                      |
| LIECHTENSTEIN | 10[011020206699]       | Carrier Selection Code                                    |
| LIECHTENSTEIN | 112                    | European Emergency Number                                 |
| LIECHTENSTEIN | 1145                   | Blinds inquiry and exchange                               |
| LIECHTENSTEIN | 117                    | Police                                                    |
| LIECHTENSTEIN | 118                    | Fire department                                           |
| LIECHTENSTEIN | 143                    | Die Dargebotene Hand charity                              |
| LIECHTENSTEIN | 144                    | Ambulance                                                 |
| LIECHTENSTEIN | 145                    | TOX-Center (Zurich)                                       |
| LIECHTENSTEIN | 147                    | Helpline for children and juvenile in Liechtenstein       |
| LIECHTENSTEIN | 150                    | Automatic alarm service                                   |

|                   |                              |                                             |
|-------------------|------------------------------|---------------------------------------------|
| LIECHTENS<br>TEIN | 181[18]                      | Telephone directory service                 |
| LITHUANIA         | [0-9]*                       | Deactivation of number normalization        |
| MALTA             | 1\d\d\d*                     | Others                                      |
| MALTA             | 112                          | Emergency                                   |
| MALTA             | 119                          | Criminal activity                           |
| NETHERLA<br>NDS   | 10[0-9][0-9][0-9][0-9]*      | Carrier Selection                           |
| NETHERLA<br>NDS   | 110[0-9]*                    | Standardized European Short Number Services |
| NETHERLA<br>NDS   | 111[0-9]*                    | Standardized European Short Number Services |
| NETHERLA<br>NDS   | 112[0-9]*                    | Emergency                                   |
| NETHERLA<br>NDS   | 113[0-9]*                    | Standardized European Short Number Services |
| NETHERLA<br>NDS   | 114[0-9]*                    | Standardized European Short Number Services |
| NETHERLA<br>NDS   | 115[0-9]*                    | Standardized European Short Number Services |
| NETHERLA<br>NDS   | 116[0-9][0-9][0-9][0-9]<br>* | Harmonisierte Dienste von sozialem Wert     |
| NETHERLA<br>NDS   | 12[0-9][0-9][0-9]<br>*       | Standardized Carrier Service Codes          |
| NETHERLA<br>NDS   | 14[0-9][0-9][0-9][0-9]<br>*  | public authorities                          |
| NETHERLA<br>NDS   | 144[0-9]*                    | Animal Rescue Service                       |
| NETHERLA<br>NDS   | 16[0-9][0-9][0-9]<br>*       | Carrier Select Prefixes                     |
| NETHERLA<br>NDS   | 18[0-9][0-9][0-9]<br>*       | Number Information                          |
| NEWZEALA<br>ND    | 1\d{2}\d*                    | Emergency                                   |
| NORWAY            | 110                          | Emergency 110                               |
| NORWAY            | 112                          | Emergency 112                               |
| NORWAY            | 113                          | Emergency 113                               |
| NORWAY            | 116111                       | Harmonisierte Dienste 116111                |
| NORWAY            | 116116                       | Harmonisierte Dienste 116116                |
| POLAND            | 112[0-9]*                    | Emergency                                   |
| POLAND            | 116[0-9][0-9][0-9][0-9]<br>* | Harmonisierte Dienste von Sozialem Wert     |
| POLAND            | 118[0-9][0-9][0-9][0-9]<br>* | Auskunftsdienste                            |
| POLAND            | 984[0-9]*                    | River rescue service                        |

|                 |                    |                                         |
|-----------------|--------------------|-----------------------------------------|
| POLAND          | 985[0-9]*          | Mountain sea rescue service             |
| POLAND          | 986[0-9]*          | Municipal police                        |
| POLAND          | 987[0-9]*          | Crisis management centers               |
| POLAND          | 991[0-9]*          | Power stations brigade                  |
| POLAND          | 992[0-9]*          | Gas brigade                             |
| POLAND          | 993[0-9]*          | Heating brigade                         |
| POLAND          | 994[0-9]*          | Waterworks brigade                      |
| POLAND          | 995[0-9]*          | Child alert                             |
| POLAND          | 996[0-9]*          | Anti terrorist emergency number         |
| POLAND          | 997[0-9]*          | Police                                  |
| POLAND          | 998[0-9]*          | Fire brigade                            |
| POLAND          | 999[0-9]*          | Ambulance                               |
| PORTUGAL        | (00)?800[0-9]<br>* | Free phone services                     |
| PORTUGAL        | [0-9]*             | Deactivation of number normalization    |
| PORTUGAL        | 112[0-9]*          | Emergency 112                           |
| PORTUGAL        | 117[0-9]*          | Emergency 117                           |
| SINGAPOR<br>E   | [0-9]*             | Deactivation of number normalization    |
| SLOVENIA        | 1\d{2}\d*          | Emergency                               |
| SOUTHAFRI<br>CA | 101\d{2}<br>\d*    | Emergency                               |
| SPAIN           | (00)?800[0-9]<br>* | Free phone services                     |
| SPAIN           | 1[0-9][0-9][0-9]   | Short Numbers                           |
| SPAIN           | 10[3456][0-9]<br>* | Carrier Selection                       |
| SPAIN           | 112[0-9]*          | Emergency Calling                       |
| SPAIN           | 116[0-9]*          | Harmonisierte Dienste von Sozialem Wert |
| SPAIN           | 118[0-9]*          | Auskunftsdienste                        |
| SWAZILAND       | [0-9]*             | Deactivation of number normalization    |
| SWEDEN          | 112[0-9]*          | Emergency 112                           |
| SWEDEN          | 11414[0-9]<br>*    | Police - non emergency                  |

|             |                              |                                                   |
|-------------|------------------------------|---------------------------------------------------|
| SWEDEN      | 116[0-9][0-9][0-9][0-9]<br>* | Harmonisierte Dienste von sozialem Wert           |
| SWEDEN      | 1177                         | Health care advice                                |
| SWEDEN      | 118[0-9][0-9]<br>*           | Number enquiries                                  |
| SWITZERLAND | 11[0,2][0-9]<br>*            | Notruf                                            |
| SWITZERLAND | 115                          | civil services                                    |
| SWITZERLAND | 116[0-9]*                    | social services                                   |
| SWITZERLAND | 118[0-9]*                    | Auskunft                                          |
| TBR21       | 101                          | Emergency Fire                                    |
| TBR21       | 102                          | Emergency Police                                  |
| TBR21       | 103                          | Emergency Ambulance                               |
| TBR21       | 104                          | Emergency Ambulance                               |
| TBR21       | 104                          | Emergency Gas Leaks                               |
| TBR21       | 105                          | Emergency Fire                                    |
| TBR21       | 107                          | Emergency Police                                  |
| TBR21       | 112                          | Emergency                                         |
| TBR21       | 112                          | Emergency Medical Help/Ambulance/Fire/Vet/Doctors |
| TBR21       | 112                          | Emergency Fire                                    |
| TBR21       | 113                          | Emergency Police                                  |
| TUNISIA     | [0-9]*                       | Deactivation of number normalization              |
| TURKEY      | 110                          | Emergency 110 Police                              |
| TURKEY      | 112                          | Emergency 112 Fire                                |
| TURKEY      | 155                          | Emergency                                         |
| TURKEY      | 156                          | Emergency Gendarmerie                             |
| TURKEY      | 158                          | Emergency Coast Guard                             |
| TURKEY      | 177                          | Emergency Forest Fire                             |
| UK          | 1[0-9][0-9][0-9]<br>*        | Misc. Access Codes                                |
| UK          | 100[0-9]*                    | Operator Service                                  |
| UK          | 101[0-9]*                    | Emergency                                         |
| UK          | 111[0-9]*                    | Emergency                                         |
| UK          | 112[0-9]*                    | Emergency                                         |
| UK          | 116[0-9][0-9][0-9][0-9]<br>* | Harmonisierte Dienste von sozialem Wert           |
| UK          | 118[0-9][0-9][0-9][0-9]<br>* | Auskunftsdienste                                  |

|     |                                     |                                                                                                                                                     |
|-----|-------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| UK  | 123[0-9]*                           | Speaking Clock                                                                                                                                      |
| UK  | 155[0-9]*                           | Aufkunftsdiens                                                                                                                                      |
| UK  | 1800[0-9][0-9]*                     | Access to Voice Text Services for the Deaf                                                                                                          |
| UK  | 195[0-9]*                           | Access to Blind & Disabled Directory Enquiry Facilities                                                                                             |
| UK  | 999[0-9]*                           | Emergency                                                                                                                                           |
| USA | (011)?1?8<br>[00,55,66,77,88][0-9]* | Free phone services                                                                                                                                 |
| USA | 101\d\d\d\d\d*                      | Used to select use of an alternative long-distance carrier                                                                                          |
| USA | 211                                 | Local community information or social services (in some cities)                                                                                     |
| USA | 311                                 | City government or non-emergency police matters                                                                                                     |
| USA | 411                                 | Local telephone directory service (Some telephone companies provide national directory assistance)                                                  |
| USA | 511                                 | Traffic, road, and tourist information                                                                                                              |
| USA | 611                                 | Telephone line repair service (formerly 4104), mobile telephone company customer service (formerly 811)                                             |
| USA | 711                                 | Relay service for customers with hearing or speech disabilities                                                                                     |
| USA | 811                                 | Dig safe pipe/cable location in the United States, non-urgent telehealth/teletriage services in Canada (formerly telephone company business office) |
| USA | 911                                 | Emergency telephone number (fire department, ambulance, police)                                                                                     |