

# STARFACE for macOS (English)

STARFACE for macOS, Version 7.3.1.1 Build: 493, Release Date: 31.08.2023

The STARFACE App for macOS requires 10.15 (Catalina), 11 (Big Sur), 12 (Monterey) or 13 (Ventura).

## Version 7.3.1.1 (493) (Release Date: 31.08.2023):

### Bugfixes

- When entering a phone number during a conference, the user who's been called is now correctly added to the conference.
- The entry for "STARFACE" is displayed properly in the calendar options after access has been granted.
- The issue where incorrect URLs were being triggered upon ending a phone call has been resolved.
- Correct documentation has been added under 'Help'.
- The primary phone can now be set via the status menu.
- When receiving an incoming call, the browser window now opens correctly.
- The fax list is now automatically updated after sending a fax.

STARFACE for macOS, Version 7.3.1.0 Build: 484, Release Date: 19.04.2023

The STARFACE App for macOS requires 10.15 (Catalina), 11 (Big Sur), 12 (Monterey) or 13 (Ventura).

## Version 7.3.1.0 (484) (Release Date: 26.04.2023):

### New Features / Improvements

- Technical revisions of individual code areas.
- Optimized display of error messages for better identifiability.
- Technical improvements for call scenarios with an outside line prefix configured on the SF system and/or specific country prefixes:
  - [SC] When public access prefix is enabled, outgoing calls without the specified prefix are correctly made. [Call#6953458] [Call#6945246] [Call#6940808]
  - [SC] Calls are dialed with correct country prefix when the user's primary external number is not in the same country as the global line configuration. [Call#6953458]

### Bugfixes

- [SC] When calling 0800 numbers, the country code (e.g. 0041 for SF PBX in CH) was prefixed. [Call#7101457]
- Outgoing call failed when calling a French number without international prefix.
- Outgoing calls to external numbers without country and area code did not work on SF systems with trunk access set.
- Bugfixes to call scenarios with activated public access prefix:
  - When public access prefix was enabled, a call from the journal call list could not be started correctly without the specified prefix.
  - Calling fully qualified (canonical) numbers with configured public access prefix did not work.
  - Calling back an external number using the call icon in the Voicemail tab of the journal did not work correctly when public access prefix was enabled.
- A link sent in chat was not displayed as a clickable link and it was not possible to open it directly via click.
- Many error messages were written in the log that could not be verified.
- The counter for new voicemails was not displayed correctly.
- If a password change was necessary (e.g. at the first login), additional (different) error messages were sometimes displayed.
- [Beta] The counter for new chat messages in the Quick Access Bar did not update correctly after reading the chats.
- [Beta] Incoming fax message got stuck at "Connect to server".

STARFACE for macOS, Version 7.3.0.1 Build: 471, Release Date: 25.01.2023

The STARFACE App for macOS requires 10.15 (Catalina), 11 (Big Sur), 12 (Monterey) or 13 (Ventura).

## Version 7.3.0.1 (471) (Release Date: 25.01.2023):

### Notes About The Release

- The version is now in .dmg format (instead of .zip).

### New Features / Improvements

- Improved crash reporting.
- Optimized display of error messages for better identifiability.

### Bugfixes

- [SC] The app froze and became unusable when the user received a chat message containing a string of 3 or more special characters (e.g. to display smileys). [Call#7149882] [Call#7618526]
- [SC] When a function key "Activate modules" was newly created, it was not displayed in the Keys window after saving. [Call#7135582] [Call#7389959] [Call#7109859] [Call#7155021] [Call#7115404] [Call#7135582] [Call#7110420] [Call#7180065] [Call#7135582] [Call#7110420]
- [SC] At app startup, the error message "STARFACE.RESTError-Error1." was displayed due to an error during address book loading. [Call#7535504]

## Version 7.3.0.0 (465) (Release Date: 22.12.2022):

### Improvements

- Preparations for new STARFACE NEON start page.

## Version 7.3.0.0 (464) (Release Date: 23.11.2022):

### Notes About The Release

- This version is a Universal Build (Intel + Apple Silicon).
- Support for macOS 13 (Ventura).

### New Features / Improvements

- New functions in the call lists:
  - For group calls, "Accepted from" indicates which person from the group answered the incoming call.
  - Missed (group) calls can be "marked as called back".
  - A comment field can be used to store call notes and important information about a call for each call list entry (also visible to other group members).
- Kuando Busylight: Configurability of ringing volume for Kuando Busylight.
- Better identifiability of error messages.
- Immediately after changing the password in the app, it is no longer necessary to log in again.
- Optimized error message texts when saving a scheduled conference is not possible for certain reasons (missing name, missing moderator or missing email address).

### Bugfixes

- [SC] Error message "XMLJabberRPCError..." appeared on app startup. [Call#7114700][Call#7138592][Call#7114013][Call#7177103] [Call#7169972][Call#7183596][Call#7207167]
- [SC] STARFACE Apple Script methods did not work anymore. [Call#7115263] [Call#7226829] [Call#7216321] [Call#7173642] [Call#7348196]
- [SC] It was no longer possible to drag and drop a fax into a folder from the app. [Call#6993469][Call#7299551]
- [SC] In rare cases, the constellation STARFACE App for macOS without VPN behind NAT router could result in one-way voice transmission (no reception). [Call#6962588]
- The ringing of the Kuando Busylight could not be deactivated.
- When inviting new participants to a scheduled conference, no search results were displayed when using the "Address Book" source to add users as participants.
- No notification was displayed when fax transmission was successful.
- No notification was displayed for failed fax transmission.
- In some cases, there was a delay in audio transmission after answering a call.
- In some cases, the redirects were not displayed in the DeepL access bar immediately after launch.
- Forwarding of a call via an address book entry did not work (attended transfer and blind transfer).
- When the app was started without the STARFACE App Premium permission, the checkbox "Activate softphone" was incorrectly displayed as activated.
- A cryptic error message was displayed when a scheduled conference was saved without a moderator.
- In some cases, when new users first logged into the macOS app, multiple error messages appeared simultaneously.

STARFACE for macOS, Version 7.2.0.0 Build: 457, Release Date: 24.08.2022

The STARFACE App for macOS requires 10.15 (Catalina), 11 (Big Sur) or 12 (Monterey).

## Version 7.2.0.0 (457) (Release Date: 24.08.2022):

### Bugfixes

- Security bugfix for a macOS process injection vulnerability.

## Version 7.2.0.0 (452) (Release Date: 17.05.2022):

### New Features / Improvements

- Sending files in chat is now only possible if the user has the corresponding permission.

- Preparations for STARFACE NEON Freemium.

STARFACE for macOS, Version 7.1.0.0 Build: 450, Release Date: 14.02.2022

The STARFACE App for macOS requires 10.15 (Catalina), 11 (Big Sur) or 12 (Monterey).

## **Version 7.1.0.0 (450) (Release Date: 14.02.2022):**

### **Bugfixes**

- [SC] Kuando busylight did not work. [Call#6991696][Call#7104425]
- [SC] It was not possible to add a new contact to the address book from an entry in the call list. [Call#6990231] [Call#6991689] [Call#6993943] [Call#6994885] [Call#6995730]

### **New Features / Improvements**

- Hardware revision support for the Kuando Busylight models UC alpha and UC Omega.
- The "Call recording" option will only be displayed if the user has the associated "Call recording" permission.

## **Version 7.1.0.0 (444) (Release Date: 12.10.2021):**

### **Bugfixes**

- [SC] The app prompted to install the help files every time the app was started. [Call#7105887][Call#7105927][Call#7106032][Call#7106075]
- [SC] When dialing phone numbers via right click => Services => "dial with STARFACE" the app crashed. [Call#7106216].

## **Version 7.1.0.0 (442) (Release Date: 05.10.2021):**

### **Bugfixes**

- [SC] Starting calls via tel:// and callto:// links with the STARFACE app did not work. [Call#6988915] [Call#6995535] [Call#7100712]

### **New Features / Improvements**

- Technical adjustments to prepare for new features in STARFACE NEON.
- Adjust the tool tip for STARFACE NEON.
- Open and use continuous chat rooms.

STARFACE for macOS, Version 7.0.0.0 Build: 437, Release Date: 30.06.2021

The STARFACE UCC Client for Mac requires macOS 10.14 (Mojave), 10.15 (Catalina) or 11 (Big Sur).

## **Version 7.0.0.0 (437) (Release Date: 30.06.2021):**

### **New Features / Improvements**

- Technical adjustments to prepare for new features in STARFACE NEON (e.g. blur effect / background blur).

## **Version 7.0.0.0 (434) (Release Date: 20.04.2021):**

### **Notes About The Release**

- STARFACE for macOS has undergone a complete revamp of its underpinnings with version 7.0. Our app now relies on Swift technology. Even if this does not change much of the functionality for the time being - this enables our development to react faster and better to upcoming requirements in the future. STARFACE for macOS is faster, more secure and more future-proof from version 7.0.0.0.
- Renaming of STARFACE UCC Clients and Mobile Clients to STARFACE Apps. The new product name is now "STARFACE". The distinction is made by the respective operating system. For example, in the future we will speak of "STARFACE for macOS" or the "STARFACE App for macOS".

### **Bugfixes**

- BLF's remained highlighted when scrolled over.
- Number of received messages was not displayed correctly in chat tabs.
- Status of contacts in chat tabs was sometimes not updated correctly.
- Problems with the verification of the Apple developer account have been solved.

- If STARFACE NEON was opened via the button when the UCC Client was started for the first time after (re-)installation, an error message was displayed.
- Bugfixes to ensure compatibility with STARFACE 7.

## New Features / Improvements

- Compatibility with STARFACE 7.
- The individual windows of STARFACE for macOS now behave more as expected.
- After starting STARFACE for macOS, all chat tabs that were open before the last exit are open.
- Various small corrections to the user interface and displayed text.
- In the menu item "About STARFACE" the build number of the version is now also displayed.
- Technical optimisations of the launcher for STARFACE NEON.
- Automatic update to this version is now possible (7.0.0.X server required)

STARFACE UCC Client for Mac, Version 6.7.3.0 Build: 316

The STARFACE UCC Client for Mac requires macOS 10.13 (High Sierra), 10.14 (Mojave) or 10.15 (Catalina).

### Version 6.7.3.0 (316):

#### Improvements

- Technical optimizations of the launcher for STARFACE NEON.
- Automatic updating to this version is now possible (6.7.3 Server required).

#### Bugfixes

- Problems with the verification of the Apple developer account have been solved.
- STARFACE will be identified as a trustworthy developer.
- If STARFACE NEON was opened via the button when the UCC Client was started for the first time after (re-)installation, an error message was displayed.

### Version 6.7.3.0 (310):

#### Improvements

- STARFACE NEON is integrated into the UCC client.
- Automatic activation of "Silence" for NEON Videomeeting.

#### Bugfixes

- Call notifications for missed calls could not be closed with MacOS Big Sur (MacOS 11) [Call#6974021].

## Known Issues

- This beta version of the UCC Client for Mac has problems with the verification of the Apple ID. Therefore, an exception must be added. To do this, open the context menu in the Finder by right-clicking on "STARFACE UCC Client" and select "Open". In the following warning dialogue, confirm by clicking on "Open" that the application may be executed despite the faulty signing/notarisation.

### Version 6.7.3.0 (233):

#### Improvements

- A call is started by double-clicking on an entry in the call list of the UCC client.

#### Bugfixes

- Optimization of the mechanism for automatic updates [Call#6938443].
- No context menu was displayed for the BLF in the chat window.
- For a user who does not have the permission "Keys" => "Show call forwarding", a popup with an error message was displayed when he hovered the mouse over the forwarding icon of the BLF of the configured redirection of another user.
- Calls to a call hunting group could not be answered on the UCC client for Mac [Call#6930063][Call#6961011].
- If you wanted to initiate a call for the Mobile Client for iPhone via the UCC client (with the iPhone set as the primary phone) and the Mobile Client for iPhone was in the background at that moment, no feedback was displayed that the call was being initiated, but it could only be started when the Mobile Client was opened [Call#6959863].
- If a call to the configured call hunting group is rejected once and then the window for missed calls is closed, no call was visible on the next incoming call for the same call hunting group call (on the next call round), only the ringtone was played.

- If a user without a UCC Premium license requested a softphone license via the main menu of the UCC client but no softphone license was available, a misleading info message was displayed.
- The Contact details window was displayed too small and with scrollbars.
- In some cases, calls to a Call Hunting Group could not be answered by members of this group because the green Answer button was not displayed.
- If the entry of a contact already existing in the address book was selected in the call list of the UCC client and the option "Add to address book" and "Show Existing Contact" was selected, then a wrong contact was displayed.

STARFACE UCC Client for Mac, Version 6.7.2.2 Build: 230

The STARFACE UCC Client for Mac requires macOS 10.13 (High Sierra), 10.14 (Mojave) or 10.15 (Catalina).

## Version 6.7.2.2:

### Bugfixes

- The UCC client required the installation of helper files after each start, although these were already installed [Call#6968684][Call#6961614].

## Version 6.7.2.1:

### Important notes about the release

- The feature "Dial with STARFACE" from the context menu in the macOS address book will be considered "End of Life" by STARFACE, because the API in the address book which is required for this has considered "End of Life" by Apple.

### Improvements

- Optimization of the mechanism for automatic updates.
- Possibility to save the crash logs on the MAC in case of unexpected crashes.
- Be able to mute yourself during an active call in the Call Manager (via mute button).
- Spontaneous conference with Parked Calls.

### Bugfixes

- Consultation call was not correctly displayed in call manager when iFMC was active [Call#6941868][Call#6942107][Call#6954171][Call#6954635].
- The chat status changed without any action on your part while you were actively working on the UCC client for Mac [Call#6951374][Call#6943206][Call#6952610][Call#6946183].
- In some cases, the user could not log in to the UCC client for Mac externally because a SIP connection could not be established externally [Call#6938493][Call#6939680][Call#6951286][Call#6951491].
- If the voicemail permission was missing, you could not log on to the UCC client for Mac. [Call#6937007][Call#6935198][Call#6945155].
- Call was not put on hold when accepting a second call [Call#6941960].
- If a crash report was sent, it could not be delivered correctly.
- An incoming call could not be forwarded to a mailbox because the mailboxes were not displayed in the pulldown.
- Active call was not put on hold when another incoming call was answered.
- When searching for a specific name in the Conference tab, only internal contacts were displayed, not external contacts from the address book.
- After changing the temporary password, a login screen was displayed, in which the old password was still pre-entered.
- If you changed values in the input fields of the settings, the changes did not always take effect immediately.
- A fax from the fax list could not always be opened correctly.
- In some cases the client crashed after changing the redirection rules.

STARFACE UCC Client for Mac, Version 6.7.1.0 Build: 227

The STARFACE UCC Client for Mac requires macOS 10.13 (High Sierra), 10.14 (Mojave) or 10.15 (Catalina).

## Version 6.7.1.0:

### Improvements

- When newly created users log in for the first time, a prompt to change the password appears

### Bugfixes

- When Active Directory was active, it was possible to change the e-mail address stored in the profile
- In some cases, a call in the call manager could not be forwarded via blind transfer. [Call#6921184][Call#6930605][Call#6937634][Call#6941286][Call#6941287]

STARFACE UCC Client for Mac, Version 6.7.0.2 Build: 224

The STARFACE UCC Client for Mac requires macOS 10.13 (High Sierra), 10.14 (Mojave) or 10.15 (Catalina).

### **Version 6.7.0.2:**

#### **Bugfixes**

- Installation problems could occur on MacOS 10.15 (Catalina)

### **Version 6.7.0.1:**

#### **Bugfixes**

- AppleScript events were not executed correctly [Call#6922919]
- Significantly reduced the activation time of bluetooth audio devices for incoming calls [Call#6927360] [Call#6931607] [Call#6932043]

### **Version 6.7.0.0:**

#### **Improvements**

- Recorded calls are now listed in the window "Voicemail and Recordings"
- The call manager now allows a second call to be answered on the primary device. [Call#1072539]
- The chat history with a user can now be opened via the BLF context menu
- It is now possible to cancel a login attempt
- Call list entries that are older than 30 days can now be displayed in the call list
- The sending of an optional error package when the client crashes to STARFACE Support has been simplified
- It is now possible to define different ringing tones for internal and external calls
- Faxes now re-try sending automatically

#### **Bugfixes**

- Chat messages that span multiple lines were not always displayed correctly

STARFACE UCC Client for Mac, Version 6.6.0.4, Build 213

The STARFACE UCC Client for Mac requires macOS 10.12 (Sierra) or higher.

### **Version 6.6.0.4:**

#### **Improvements**

- Up to 100 conferences are now displayed in the conference list
- Recorded calls are now displayed in the "Voicemail and Recordings" window
- Call list entries older than 30 days are displayed in the call lists
- The default value for "SIPNATType" has been set to 1

#### **Bugfixes**

- The list of current conferences was not updated during a newly created conference
- Chat messages that were several lines long were sometimes displayed incorrectly
- Links could not be opened directly from the chat

### **Version 6.6.0.3:**

#### **Improvements**

- Function keys and busy lamp fields can now be configured within the UCC Client for Mac.
- Moderated conferences can now be planned and configured within the UCC Client for Mac.
- Users can now change their user profile and avatar within the UCC Client for Mac.
- iFMC can now be configured within the UCC Client for Mac.
- Files can now be sent via copy & paste in a chat window.
- All menu entries are now in the Settings window.
- Crash reports are now always sent after a client crash.
- Users can now cancel the login.
- The transmission status of a fax is now displayed by a symbol. [Call#6902837]

## Bugfixes

- BLF tooltips were not displayed correctly on mouseover. [Call#6909575] [Call#6910916]
- The main window would become unresponsive after switching to the UCC client via Command + Tab . [Call#6910033]
- AppleScript was not executed correctly under certain circumstances. [Call#6910712] [Call#6910833] [Call#6911070]
- Chat sessions could be started without the "Instant messaging" permission.
- Mit einem nicht verbundenen Client konnte man keine Anrufe starten.
- The connection status icon disappeared after logging in while using the dark theme.
- Improved the duration of address book searches.

STARFACE UCC Client for Mac, Version 6.5.1.5, Build 181

The STARFACE UCC Client for Mac requires macOS 10.11 (El Capitan) or higher.

### Version 6.5.1.5:

## Bugfixes

- The client did not request the correct permissions introduced in macOS 10.14
- The client crashed when a video stream was added to the call

### Version 6.5.1.4:

## Bugfixes

- it was not possible to send faxes in MacOS 10.13.6 [Call#6911234] [Call#6910878] [Call#6910707]

### Version 6.5.1.3:

## Bugfixes

- Using the client with a touch bar lead to crashes

### Version 6.5.1.1:

## Improvements

- Instant messages are now synchronized immediately by the server between chat clients.
- The UCC Client for Mac now also uses a Secure Sign-In method for UCI and IM.

## Bugfixes

- The context menu for function keys is no longer displayed in the wrong location.
- Graphical issues which could occur after hanging up a conference with the GUI option "close call manager after ending a call" have been fixed.
- It was possible for the client to crash when adding an additional user to an ad-hoc conference.
- The client could crash in rare circumstances when the "Inquiry" function was used in a call.
- Error messages were displayed in the wrong positions.
- It was, in very rare circumstances, possible for the chat history data of another user to be displayed.
- Messages in the IM history could be duplicated when repeatedly deactivating and subsequently activating the instant message storage function.
- In certain circumstances it was possible for a white square to be displayed in the scroll bars.
- Unsaved BLF function keys persisted after the client was logged out from the server.

STARFACE UCC Client for Mac, Version 6.5, Build 6.5.0.7

The STARFACE UCC Client for Mac requires macOS 10.11 (El Capitan) or higher.

## New Features

- Video telephony has been implemented.
- Screen-Sharing has been implemented. The contents of a display can now be shared with call participants.
- Remote Control has been implemented. Call participants can now be given permission to control the user's mouse and keyboard.
- Notes of calls can now be sent by e-mail.

## Improvements

- The "Apply to Contacts" feature now creates an entry in the STARFACE address book, not just the local address book.
- The input field for new address book contacts now remains open when a window is changed until it is closed manually or the contact is saved.
- The Quick Access Bar now has descriptive labels in addition to the icons. This function can be activated in the settings.
- An unsuccessful logon caused by a server issue will now display an appropriate error message.

## Bugfixes

- Fixed a bug where faxes could no longer be sent. [Call#1077697]
- Fixed a bug that did not save the set column width in the address book. [Call#1076098]
- Fixed a rare bug that prevented the client from starting. [Call#1077843]
- Fixed an issue where a second call did not knock, but interrupted the active call by ringing. [Call#1076566]
- Fixed a bug that caused the Snom D7-series to crash the client
- Fixed a bug that caused newly created groups to be only displayed after a reconnect. [Call#1069328]

STARFACE UCC Client for Mac, Version 6.4.3, Build 6.4.3.10

## New Features

- Address book contacts can now be deleted

## Improvements

- The XMPP Login procedure is now always encrypted via SSL
- It is now possible to continue a chat session on multiple devices
- The client now warns the user of invalid entries in the browser settings
- The connection to the server is now automatically restored if the UCC Client for Mac becomes disconnected

## Bugfixes

- Fixed a bug that could lead to the phone number of a new address book contact not being saved
- Fixed a bug that caused multiple browser windows to open on a single call
- Fixed a bug that caused the panel locations to move when a new monitor was connected
- Fixed a bug that caused a drop-in performance when viewing a large amount of call list entries
- Fixed a bug that caused the call duration to be incorrectly displayed for a missed call with a redirection to voicemail
- Fixed a bug that could lead to the address book showing zero entries
- Fixed a bug that could cause the UCC Client to crash when connected to a telephone conference
- Fixed a bug that caused conference participants to not be displayed in the call manager
- Fixed a bug that prevented the clean shutting down of the UCC Client for Mac
- Fixed a bug that unintentionally set the Softphone of the UCC Client as the user's primary telephone after a re-register
- Fixed a bug that prevented the answering and hanging up of calls using Apple headsets
- Fixed a bug that caused the UCC Client for Mac to lose the server connection after extended periods of inactivity
- Fixed a bug where the UCC Client for Mac did not display names for external numbers in the call history [Call#1075677]
- Fixed a bug that caused the UCC Client for Mac to open an older version of the manual in the help menu
- Fixed an issue where a second call in the UCC Client for Mac did not knock, but rang despite an ongoing call [Call#1076566]

STARFACE UCC Client for Mac, Version 6.4.2, Build 6.4.2.6

## New Features

- Fax transmission progress is now displayed as page numbers
- Phone numbers in address book entries are now checked for the correct format to prevent issues when dialling
- The softphone is now deactivated if a softphone in another client is logged in
- It is now possible for the user to mute their microphone during a call

## Improvements

- A Call2Go handoff can now be initiated from the UCC Client
- The chat status is now automatically set to "Available" if the status was previously set to "Away" due to inactivity (Auto-Away)
- The other party's name and number will now scroll in the call manager if the text is too long to be displayed.
- The contact search via function key now also searches the description of the key in addition to the assigned user name
- Call statistics are now logged in debug mode
- Various stability improvements to prevent client crashes if headsets become unresponsive
- Added hotkey settings for answering and placing calls and searching for contacts
- New authentication mechanisms, if server version > 6.4.2.19 (added to version 6.4.2.6)
- Improved handling of passwords, if server version > 6.4.2.19 (added to version 6.4.2.6)

## Bugfixes

- Fixed: UCC Client for Mac: Occasional client crash when creating a new address book contact
- Fixed: UCC Client for Mac: It was not possible to answer a call if it was transferred from one group to another and the logged in user was a member of both groups
- Fixed: UCC Client for Mac: The call duration in the call manager would begin at 00:00 after a hold/resume
- Fixed: UCC Client for Mac: The "recording active" icon was not displayed in the call manager during a monitored call
- Fixed: UCC Client for Mac: It was possible for a "Basic Edition" notification to be shown to one user, but not others
- Fixed: UCC Client for Mac: Faxes to oneself did not appear in the list of new faxes
- Fixed: UCC Client for Mac: Fixed an error at client start if there was no defined hotkey for pulling up the "start call" window
- Fixed: UCC Client for Mac: An empty selection for a voicemail box would display 'no value' in the "Redirections" window
- Fixed: UCC Client for Mac: There was no feedback if a redirection was activated without a voicemail box or target number
- Fixed: UCC Client for Mac: The client did not reset the chat status to "available" after it was changed due to auto-away
- Fixed: UCC Client for Mac: Tabs were not properly displayed for the active call when brokering between calls
- Fixed: UCC Client for Mac: The tooltip for the address book was incorrect
- Fixed: UCC Client for Mac: In rare cases it was possible for the client to lose the connection to the server

STARFACE UCC Client for Mac, Version 6.4.1 Beta, Build 6.4.1.1

## New Features

- It is now possible to configure an automatic status change on inactivity
- Calendar appointments now automatically apply the "absent" chat status
- Long caller names now scroll in the call manager

## Bugfixes

- Fixed: UCC Client for Mac: It was possible for the "release notes" window to be displayed incorrectly on some screen configurations [Call#1054324]
- Fixed: UCC Client for Mac: The client would crash sporadically on incoming calls. [Call#1057435]
- Fixed: UCC Client for Mac: The "missed calls" notification was displayed even when it was deactivated [Call#1054324]
- Fixed: UCC Client for Mac: Faxes sent to oneself were not displayed in the new fax list
- Fixed: UCC Client for Mac: It was possible for the panel positions to reset after hiding and restoring them under certain circumstances in MacOS Sierra (10.12)

STARFACE UCC Client für Mac, Version 6.4, Build 6.4.0.0

The installer can be found on the [STARFACE Downloads page](#).

## Improvements

- The update notification is now only displayed when connecting to compatible server versions

## Bugfixes

- Fixed: UCC Client for Windows: [6.0.9.7] Scheduled conference: Moderator permissions were not being correctly granted [Call#1045385]
- Fixed: UCC Client for Mac: It was possible for the client to crash when loading fax lists in MacOS 10.12 ("Sierra")
- Fixed: UCC Client for Mac: It was possible for the client to indicate an incorrect amount of new voicemail messages
- Fixed: UCC Client for Mac: The error message displayed when the connection to the server fails to be established has been corrected
- Fixed: UCC Client for Mac: The tooltip for the chat icon was "Redirect"
- Fixed: UCC Client for Mac: The version preview has been improved

STARFACE UCC Client for Mac, Version 6.3, Build 6.3.0.5

## New Features

- Adressbuch: It is now possible to add and edit contacts
- Chat History
- Chat: An acoustic indicator for new chat messages has been added
- Chat: It is now possible to take part in multi-user chat rooms ("group chat")
- Chat: It is now possible to share files
- Chat: Emoticons have been replaced by Emojis
- Chat: URLs in Chat messages are now detected and are clickable
- Chat: A visual indicator for unread messages has been added
- A function to delete all cached data has been added
- The Soft Phone is now automatically set as the primary phone device
- It is now possible to use an unlimited amount of Snom D7 expansion modules in conjunction with the UCC Client for Mac

## Improvements

- Group numbers in the redirection window are now identifiable via an icon
- Muting participants and disabling audio in conference calls is now more easily visible
- Tab labels in the chat window are now more visible
- The time-zone in the client is now synchronized with the server

## Bugfixes

- Fixed: UCC Client for Mac: Fixed an issue regarding the display of the title bar of open panels after moving them in fullscreen mode
- Fixed: UCC Client for Mac: The label for empty function keys was too dark
- Fixed: UCC Client for Mac: Volumes in Login Items were being mounted when the client started
- Fixed: UCC Client for Mac: Some conference participants were not being displayed immediately in the call manager

## Closed Support Tickets

- Closed Support Ticket: [6.0.0.7] UCC Mac-Client: Position nach Start nicht optimal [Call#1039403]